



Paratransit Advisory and Planning Committee (PAPCO) Meeting Agenda Monday, March 23, 2026, 1:30 PM

The Commission and its Standing Committees will meet in the Mary V. King Conference Room at Alameda CTC's offices at 1111 Broadway, Suite 800, Oakland, CA 94607. The live stream of each Alameda CTC Commission and Standing Committee meeting is available for public viewing at www.alamedactc.org/all-meetings by clicking on **View Event** next to the meeting in the list of Upcoming Events.

Members of the public may submit public comments that are addressed to the Commission or Committee members on topics germane to the jurisdiction of the Alameda CTC in person by attending the meeting in Alameda CTC's offices. Alameda CTC conducts orderly meetings to fulfill its mandate. Discriminatory statements or conduct that would potentially violate the federal Civil Rights Act of 1964 and/or the California Fair Employment and Housing Act, California Penal Code sections 403 or 415 is per se disruptive to a meeting and will not be tolerated. Please see [Alameda CTC's Meeting Code of Conduct](#) for more information.

Additionally, comments may be submitted by email sent to the Clerk of the Commission at clerk@alamedactc.org, including the words "Public Comment" and the meeting to which it pertains in the email's subject line. Public comments received by 5:00 p.m. the day before the scheduled meeting will be distributed to Commissioners or Committee members before the meeting and posted on the Alameda CTC website; comments submitted after that time will be distributed to Commissioners or Committee members and posted as soon as possible.

As a convenience, members of the public may also make comments remotely during the meeting by accessing the Zoom link listed below, using the "Raise Hand" feature on their phone, tablet or other device during the relevant agenda item, and waiting to be recognized by the Chair. If calling into the meeting from a telephone, you can press the star key (*) and then the number 9 (*9) to raise/lower your hand. Comments made in person or via Zoom will generally be limited to three minutes in length, or as specified by the Chair. Alameda CTC cannot guarantee that the public's access to Zoom via phone or other device will be uninterrupted, and technical difficulties may occur from time to time. Unless

required by the Brown Act, the meeting will continue despite technical difficulties for participants using the Zoom option.

Chair:	Sandra Johnson	Staff Liaison:	Krystle Pasco
Vice Chair:	John Suter	Clerk:	Angie Ayers

Location Information:

Alameda County Transportation Commission
1111 Broadway, Suite 800
Oakland, CA 94607

Zoom Link:

[https://us06web.zoom.us/j/81806852431?
pwd=pYagZ9Tivj6cZbAwGxx3LvtnsMOEtA.NJzb1zUXNnA9wEID](https://us06web.zoom.us/j/81806852431?pwd=pYagZ9Tivj6cZbAwGxx3LvtnsMOEtA.NJzb1zUXNnA9wEID)

Dial-in Information: 1 (669) 900 6833

Webinar ID: 818 0685 2431

Passcode: 931197

Meeting Agenda

1. Call to Order

2. Roll Call

3. Public Comment

4. Consent Calendar

- 4.1 Approve the January 26, 2026 PAPCO Meeting Minutes

Action

[4.1_PAPCO_Meeting_Minutes_20260126.pdf](#)

- 4.2 Fiscal Year 2025-26 PAPCO Meeting Calendar

Information

[4.2_PAPCO_FY25-26_Meeting_Calendar_20260323.pdf](#)

- 4.3 PAPCO Roster Update

Information

[4.3_PAPCO_Roster_FY2025-26_20260323.pdf](#)

5. Regular Matters

- 5.1 Access For All Wheelchair Accessible Vehicle (AFA WAV) Grant Program Update

Information

[5.1_PAPCO_2026_AFA_Grant_20260323.pdf](#)

- 5.2 Paratransit Discretionary Grant Program Update

Information

[5.2_PAPCO_PDGP_Update_20260323.pdf](#)

[5.2_PAPCO_PDGP_Update_Presentation_20260323.pdf](#)

- 5.3 Alameda County Mobility Needs Assessment for Older Adults and People with Disabilities Update

Information

[5.3_PAPCO_PNA_Update_20260323.pdf](#)

[5.3_PAPCO_PNA_Update_Presentation_20260323.pdf](#)

- 5.4 Mobility Management Update

Information

[5.4_PAPCO_MM_Policy_Framework_for_Accessible_Transportation_20260323.pdf](#)

6. Committee and Transit Reports

6.1 Alameda CTC Independent Watchdog Committee (IWC) Update **Information**

6.2 East Bay Paratransit Access Committee (EBPAC) formerly East Bay Paratransit Service Review Advisory Committee (SRAC) Update **Information**

6.3 Other ADA and Transit Advisory Committee Updates **Information**

7. Committee Member Reports

8. Staff Reports

9. Adjournment

Next Meetings:

Paratransit Program Plan Review Subcommittee Meetings: April 27-28, 2026

Next PAPCO Meeting: June 22, 2026

Notes:

- All items on the agenda are subject to action and/or change by the Commission/Committee.
- To comment on an item not on the agenda, submit a speaker card to the Clerk or follow remote instructions listed in the agenda preamble.
- Meeting agendas and staff reports are available on the [website calendar](#).
- Alameda CTC is located near 12th St. Oakland City Center BART station and AC Transit bus lines. [Directions and parking information](#) are available online.
- For language assistance, please call (510) 208-7475. We request at least five working days' notice to accommodate your request.
 - Para obtener asistencia de idioma, comuníquese al (510) 208-7475. Para hacer lugar a su pedido, solicitamos que nos avise con una anticipación mínima de cinco días hábiles.
 - 如需语言协助, 请致电 (510) 208-7475. 请至少提前五个工作日通知, 以便满足您的要求。
 - Para sa tulong sa wika, tumawag sa (510) 208-7475. Mag-abiso nang limang araw na may pasok o mas maaga para mapagbigyan ang inyong kahilingan.
 - Để được hỗ trợ ngôn ngữ, vui lòng gọi (510) 208-7475. Chúng tôi yêu cầu quý vị thông báo ít nhất năm ngày làm việc để có thể đáp ứng được yêu cầu của quý vị.
- Call (510) 208-7450 (Voice) or 1(800) 855-7100 (TTY) five days in advance of the meeting to request a sign-language interpreter.
- Call (510) 208-7400 48 hours in advance to request other accommodations or assistance at this meeting.



Paratransit Advisory and Planning Committee
(PAPCO) Meeting Minutes
Monday, January 26, 2026, 1:30 p.m.

4.1

1111 Broadway, Suite 800, Oakland, CA 94607

• 510.208.7400

• www.AlamedaCTC.org

1. Call to Order

2. Roll Call

A roll call was conducted, and all members were present except Tony Lewis, Sylvia Stadmire, and Helen Van Slyke.

3. Public Comment

There were no public comments.

4. Consent Calendar

4.1 Approve the October 27, 2025, PAPCO Meeting Minutes

4.2 Fiscal Year 2025-26 PAPCO Meeting Calendar

4.3 PAPCO Roster Update

Shawn Costello moved to approve the Consent Calendar. Esther Waltz seconded the motion. The motion passed with the following vote:

*Yes: Costello, Hastings, Johnson, Marshall, Mital, Pansino,
Rivera-Hendrickson, Rousey, Suter, Waltz*

No: None

Abstain: None

Absent: Lewis, Stadmire, Van Slyke

5. Regular Matters

5.1 Fiscal Year 2026-27 Program Plan Review Overview and Initiate Request for Subcommittee Volunteers

Naomi Armenta provided the Paratransit Advisory and Planning Committee (PAPCO) with an overview of the Fiscal Year (FY) 2026-27 Paratransit Program Plan Review process and requested volunteers for the subcommittees. This item was for information only.

5.2 Alameda County Mobility Needs Assessment for Older Adults and People with Disabilities Update

Sophia Constantine provided PAPCO with an update on the Alameda County Mobility Needs Assessment for Older Adults and People with Disabilities. Naomi Armenta mentioned that staff will review stakeholder

feedback on priority strategies and return to PAPCO with an update on the draft needs assessment report later this spring. This item was for information only.

5.3 Access For All Grant Program Update

Kristen Villanueva provided PAPCO with an update on the Access for All (AFA) Grant Program. This item was for information only.

5.4 Mobility Management Update

Naomi Armenta provided PAPCO with an update on mobility management efforts in the region. This item was for information only.

6. Committee and Transit Reports

PAPCO members provided verbal updates regarding information on their roles and engagement with local and regional committees.

6.1 Alameda CTC Independent Watchdog Committee (IWC) Update

6.2 East Bay Paratransit Access Committee (EBPAC), formerly East Bay Paratransit's Service Review Advisory Committee (SRAC) Meeting Agenda Update

6.3 Other ADA and Transit Advisory Committee Updates

7. Committee Member Reports

PAPCO members provided verbal updates.

8. Staff Reports

There were no staff reports.

9. Adjournment



FY 2025-26 Paratransit Advisory and Planning
Committee (PAPCO) Meeting Calendar

1111 Broadway, Suite 800, Oakland, CA 94607 • 510.208.7400 • www.AlamedaCTC.org

PAPCO meetings occur on the fourth Monday of the month from 1:30-3:30 p.m. Joint PAPCO and ParaTAC meetings also occur on the fourth Monday of the month from 1:30-3:30 p.m. Meetings are held at the Alameda CTC offices in downtown Oakland. Note that meetings and items on this calendar are subject to change; refer to www.AlamedaCTC.org for up-to-date information.

Categories	July 28, 2025 Joint PAPCO and ParaTAC	October 27, 2025 PAPCO	January 26, 2026 PAPCO	March 23, 2026 PAPCO	April 27-28, 2026 Subcommittees	June 22, 2026 PAPCO
Planning and Policy	Alameda County Mobility Needs Assessment for Older Adults and People with Disabilities (Paratransit Needs Assessment) Update	- Implementation Guidelines and Performance Measures Update - Paratransit Needs Assessment Update - Alameda County Mobility Manager Update and MTC Framework Input	Paratransit Needs Assessment Update	Paratransit Needs Assessment Update		- Approve FY 2026-27 PAPCO Meeting Calendar - Paratransit Needs Assessment Update
Programs and Grants Review		Access For All Grant Program Guidelines	- FY 2026-27 Program Plan Review Overview - Access For All Grant Program Update	- Paratransit Discretionary Grant Program Update - Access For All Grant Program Update	Paratransit Program Plan Review Subcommittees	Approve FY 2026-27 Paratransit DLD Program Plans Recommendation
Committee Development		- Equity Initiatives Update - Mobility Management Update	Mobility Management Update	Mobility Management Update		- Elect FY 2026-27 PAPCO Officers - Mobility Management Update

**Alameda County Transportation Commission
Paratransit Advisory and Planning Committee
Member Roster - Fiscal Year 2025-2026**

4.3

	Last	First	City	Appointed By	Term Began	Re apptmt.	Term Expires
1	Johnson, Chair	Sandra J.	Oakland	Alameda County Board of Supervisors, District 4	Sep-10	Jul-25	Jul-27
2	Suter, Vice Chair	John	Emeryville	City of Emeryville	May-21	Sep-23	Sep-25
3	Costello	Shawn	Dublin	City of Dublin	Sep-08	Mar-25	Mar-27
4	Hastings	Herb	Dublin	Alameda County Board of Supervisors, District 1	Mar-07	Oct-18	Oct-20
5	Lewis	Anthony	Alameda	City of Alameda	Jul-18	Apr-25	Apr-27
6	Marshall	Roger	Fremont	City of Fremont	Jan-24		Jan-26
7	Mital	Arun	Fremont	AC Transit	Jan-24		Jan-26
8	Pansino	Jeanne "Dede"	Albany	City of Albany	Mar-25		Mar-27
9	Rivera-Hendrickson	Carmen	Pleasanton	City of Pleasanton	Sep-09	Apr-19	Apr-21
10	Rousey	Michelle	Oakland	BART	May-10	Jan-16	Jan-18
11	Stadmire	Sylvia	Oakland	Alameda County Board of Supervisors, District 3	Sep-07	Jul-19	Jul-21
12	Van Slyke	Helen	Hayward	Alameda County Board of Supervisors, District 2	Apr-24		Apr-26
13	Waltz	Esther Ann	Livermore	LAVTA	Feb-11	Sep-23	Sep-25

	Last	First	City	Appointed By	Term Began	Re apptmt.	Term Expires
14	Vacancy			Alameda County Board of Supervisors, District 5			
15	Vacancy			City of Berkeley			
16	Vacancy			City of Hayward			
17	Vacancy			City of Livermore			
18	Vacancy			City of Newark			
19	Vacancy			City of Oakland			
20	Vacancy			City of Piedmont			
21	Vacancy			City of San Leandro			
22	Vacancy			City of Union City			
23	Vacancy			Union City Transit			



Memorandum

5.1

1111 Broadway, Suite 800, Oakland, CA 94607

• 510.208.7400

• www.AlamedaCTC.org

DATE: March 16, 2026

TO: Paratransit Advisory and Planning Committee

FROM: Krystle Pasco, Senior Program Analyst
Grasielita Diaz, Associate Transportation Planner

SUBJECT: Access for All Wheelchair Accessible Vehicle Grant
Program Update

Recommendation

This item will provide the Paratransit Advisory and Planning Committee (PAPCO) with an update on the Access for All (AFA) Wheelchair Accessible Vehicle (WAV) Grant Program. This item is for information only.

Summary

The Access for All (AFA) Grant Program aims to fund projects through a competitive process for the sole purpose of increasing the availability of same-day, on-demand transportation services provided by drivers equipped with wheelchair accessible vehicles (WAVs). In addition to \$2.4 million in AFA Grant Program funds available for Alameda County via the State's call for projects, Alameda CTC released approximately \$1.35 million through the 2025-2026 funding cycle of the local AFA Grant Program.

Three applicants received funding for the state's call for projects in Alameda County for a total award of \$2.4 million. Applications for Alameda CTC's local 2025-2026 funding cycle were due on January 30, 2026, and Alameda CTC received one application from YESU NEMT requesting \$700,000. Staff evaluated the application using the 2025-2026 AFA WAV Discretionary Grant Program Guidelines (**Attachment A**) and determined the submission was non-responsive and did not meet core eligibility requirements.

To ensure these funds are available for future WAV services in the county that are currently funded through the State, staff intends to roll over unused funds from the 2025-2026 funding cycle to the 2026-2027 funding cycle, providing sufficient time for a formal debrief with the applicant and a renewed call for projects in late 2026.

Local AFA Program Background

Established by Senate Bill 1376 (2018), the AFA program is funded by a \$0.10 Access Fee on TNC rides (e.g., Uber/Lyft). In 2025, the CPUC designated Alameda CTC as the Local Access Fund Administrator (LAFA) for Alameda County, meaning Alameda CTC can administer CPUC Access Funds allocated to the county. During the October 27, 2025 PAPCO meeting, PAPCO approved the 2025-2026 AFA WAV Discretionary Grant Program Guidelines and priorities for this programming effort. The Commission then approved the guidelines on December 11, 2025, allowing staff to release the call for projects. The full guidelines and priorities are included as **Attachment A**.

On December 15, 2025, Alameda CTC released a call for projects for the 2025-2026 funding cycle of the AFA Grant Program and posted application materials to the Alameda CTC website. To provide more information on the call for projects, staff shared the call for projects notice with the countywide paratransit distribution list and held an application workshop on January 13, 2026 at Alameda CTC's office with an option to join virtually.

Statewide AFA Grant Program Update

Separate from the local program administered by Alameda CTC, CPUC's statewide administrator, GCAP Services, released a request for proposals for the statewide 2026 calendar year funding cycle in October 2025. There was \$2.4 million available for providers in Alameda County through this call.

In February 2026, GCAP Services announced the selected applicants for the statewide AFA program. Three providers in Alameda County applied and received funding: City of Fremont (\$1,080,000.00), Onward Health, Inc. (\$521,298.25), and The Center for Independent Living (\$799,930.00). This will be the final statewide cycle that includes Alameda County, as all future Alameda County generated funds will go to Alameda CTC's local AFA grant program.

Next Steps

Staff will roll over unused AFA funds from the 2025-2026 funding cycle to the 2026-2027 funding cycle. Staff anticipate releasing the next call for projects in late 2026.

Fiscal Impact: There is no fiscal impact. This item is for information only.

Attachment:

- A. Final Programming/Allocation Guidelines for the 2025 AFA WAV Discretionary Grant Program



Memorandum

5.2

1111 Broadway, Suite 800, Oakland, CA 94607

• 510.208.7400

• www.AlamedaCTC.org

DATE: March 16, 2026

TO: Paratransit Advisory and Planning Committee

FROM: Krystle Pasco, Senior Program Analyst
Grasielita Diaz, Associate Transportation Planner

SUBJECT: Paratransit Discretionary Grant Program Update

Recommendation

This item will provide the Paratransit Advisory and Planning Committee (PAPCO) with an update on the Paratransit Discretionary Grant Program (PDGP). This item is for information only.

Summary

In March 2026, PAPCO members will receive an update on the Paratransit Discretionary Grant Program for the past 5-year cycle (2020 PDGP) and the first progress report for the current cycle (2024 PDGP). PAPCO last received an update in June 2025. PAPCO members are requested to provide feedback at the meeting regarding this update.

Background

The 2000 Measure B Transportation Expenditure Plan (2000 TEP) allocated 10.45 percent (10.45%) of net revenues to the paratransit program. The 2014 Measure BB Transportation Expenditure Plan (2014 TEP) allocates 10 percent (10%) of net revenues. These revenues fund operations for Americans with Disabilities Act (ADA)-mandated services and City paratransit programs through Direct Local Distributions (DLD). Measures B and BB also allocate 1.45% and 1.00%, respectively, of net revenues to the Paratransit Discretionary Grant Program. Measure B sunset in early 2022 but the 2024

PDGP grants are still using funding previously collected through Measure B in addition to Measure BB.

PAPCO provides recommendations to the Commission for items related to paratransit funding, including the discretionary grant program. Per the voter-approved expenditure plans, the Paratransit Discretionary Grant Program funds projects and programs through a competitive process that improve consumers' ability to access services, improve coordination between programs, and/or address gaps in the transportation system.

2020 Paratransit Discretionary Grant Program (Fiscal Years 2019-20 through 2023-24)

On November 6, 2018, Alameda CTC issued a call for projects for paratransit discretionary funding through the agency's 2020 Comprehensive Investment Plan. The total funding available was \$9.0 million. Fifteen applicants submitted applications, requesting a total of \$10.6 million.

After evaluating applications against the PAPCO- and Commission-approved Paratransit Program priorities and guidelines, PAPCO recommended approval of fourteen grants in February 2019. The Commission then approved the Paratransit Discretionary Grant Program recommendation in June 2019. It included a total of \$8.9 million of Measures B and BB funds for fourteen projects for a five-year funding period, July 1, 2019 – June 30, 2024.

2024 Paratransit Discretionary Grant Program (Fiscal Years 2024-25 through 2028-29)

On December 11, 2023, Alameda CTC issued a call for projects for the 2024 Paratransit Discretionary Grant Program. The total funding available was \$12.0 million. The funding opportunity was distributed to PAPCO, ParaTAC, the Countywide Paratransit distribution list, the Countywide mobility management and travel training list, and the Area Agency on Aging Roundtable list. The application and call for projects information was also posted to Alameda CTC's website. The application period was open from December 11, 2023 to January 31, 2024. There were two virtual Application Workshops on December 18, 2023 and January 11, 2024. These workshops provided an overview of the funding opportunity and program guidelines and offered attendees an opportunity to ask questions. Attendees were also

invited to add themselves to the Interested Parties List to enhance coordination.

Fifteen organizations submitted applications requesting a total of \$14.5 million. The majority of applicants had previously received paratransit discretionary funding in prior Gap Grant and PDGP cycles, or through DLD funding.

After evaluating the applications, PAPCO recommended approval of fifteen applications in March 2024. The 2024 PDGP recommendation was approved by the Commission in May 2024 as part of the 2024 Comprehensive Investment Plan approval. It included a total of \$11.5 million of Measures B and BB funds for fifteen projects for a five-year funding period, July 1, 2024 – June 30, 2029. Approved program/project types included:

- Mobility Management
- Group Trips
- Door-through Door/ Volunteer Driver Program
- Wheelchair Accessible Vehicle (WAV) Transportation
- Unique Transportation Needs
- Capital Projects
- Meal Delivery

Fiscal Impact: There is no fiscal impact. This item is for information only.



ALAMEDA COUNTY TRANSPORTATION COMMISSION

2020 PDGP Paratransit Final Reports



Paratransit Coordination Staff
Naomi Armenta, Nelson \ Nygaard
 March 23, 2026

1

2020 Paratransit Discretionary Grant Program (PDGP)

- Call for Projects in November 2018 for discretionary funding through the Comprehensive Investment Plan (CIP)
- Fifteen applicants for Paratransit – – \$10.5 million requested
- Applications were evaluated on the following criteria:
 - *Equitably enhance people's travel options and access to services*
 - *Effectively communicate and disseminate information to the public, including one-call/one-click and other technology solutions*
 - *Encourage older adults and people with disabilities who are able to use fixed-route public transit to do so*
 - *Improve coordination and partnerships between new or existing programs and services*
 - *Address critical gaps in the transportation system for older adults and people with disabilities*
 - *Meet needs cost-effectively and efficiently*
 - *Increase equitable access to and utilization of programs and services*

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2020 PDGP (Continued)

- Fourteen applications, eight with partial funding, were recommended for a total of \$8.99 million
- The entire grant period is from July 1, 2019, to June 30, 2024
- Progress reports are required in January and July for each six-month period
- This update is based on the first and second set of progress reports, and it reflects one year of performance

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Grant Award (FY 2019 to FY 2024)

Sponsor	Project Name	Funding Allocated
Alzheimer's Services of the East Bay (ASEB)	Regrowth of Transportation Services for Individuals with Dementia	\$796,370
Bay Area Outreach and Recreation Program (BORP)	Accessible Group Trip Transportation for Youth and Adults with Disabilities	\$1,003,500
City of Fremont	Ride-On Tri-City! Mobility Management and Travel Training Program	\$731,000
City of Emeryville	Emeryville Senior Center Group Trips Bus Purchase	\$132,000
Community Resources for Independent Living (CRIL)	Travel Training: Oh The Places You Will Go!	\$485,206
Drivers for Survivors	Drivers for Survivors Volunteer Driver Program	\$968,654
Eden I&R	Mobility Management Through 211 Alameda County	\$752,261
Easy Does It Emergency Services (EDI)	Fast Accessible Safe Transportation Emergency Repair (FASTER)	\$952,150

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Grant Award (FY 2019 to FY 2024)

Sponsor	Project Name	Funding Allocated
LIFE ElderCare	Door Through Door (DthruD) and TNC Transportation for Seniors and Disabled Adults	\$1,022,608
Livermore Amador Valley Transit Authority (LAVTA)	LAVTA Mobility Lab	\$0
Livermore Amador Valley Transit Authority (LAVTA)	Para-Taxi Debit Card	\$86,240
Livermore Amador Valley Transit Authority (LAVTA)	Para-Taxi Operations	139,391
Senior Support Program of the Tri-Valley (SSPTV)	Volunteers Assisting Seniors with Transportation (VAST)	\$560,218
The Center for Independent Living (The CIL)	Community Connections Program (CoCo)	\$937,500
United Seniors of Oakland and Alameda County (USOAC)	Senior Public Transportation Training and Education Program	\$419,634

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Project Types

• Mobility Management and Travel Training

- City of Fremont – Ride-On Tri-City! Mobility Management and Travel Training Program
- Community Resources for Independent Living (CRIL) – Travel Training: Oh The Places You Will Go! **Grant not Active in fiscal year 2022-23**
- Eden I&R – Mobility Management Through 211 Alameda County
- The Center for Independent Living, Inc. – Community Connections Program (CoCo)
- United Seniors of Oakland and Alameda County (USOAC) – Senior Public Transportation Training and Education Program

• Volunteer Driver Programs

- Drivers for Survivors, Inc. (DFS) – Drivers for Survivors Volunteer Driver Program. **Sunset Feb 2021**
- LIFE ElderCare – Door Through Door (DthruD) and TNC Transportation for Seniors and Disabled Adults. **Sunset Oct 2023**
- CityServe (**formerly Senior Support Program of The Tri-Valley (SSPTV)**) – Volunteer Assisted Senior Transportation Program (VAST)

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Project Types (Continued)

- **Taxi Subsidy/Same-Day Transportation**

- Livermore Amador Valley Transportation Authority (LAVTA) – Para-Taxi Debit Card
- LAVTA – Para-Taxi Operations

- **Unique Transportation Gaps**

- Alzheimer's Services of the East Bay (ASEB) – Regrowth of Transportation Services for Individuals with Dementia
- Bay Area Outreach and Recreation Program (BORP) – Accessible Group Trip Transportation for Youth and Adults with Disabilities
- City of Emeryville – Emeryville Senior Center Group Trips Bus Purchase. **Vehicle purchased, grant not Active in fiscal year 2022-23**
- Easy Does It Emergency Services (EDI) – Fast Accessible Safe Transportation Emergency Repair (FASTER)

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Key Performance Measures



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Outcome of Key Performance Measures

Sponsor	Project/Program Name	Performance on Key Measures	Notes
Alzheimer's Services of the East Bay	Regrowth of Transportation Services for Individuals with Dementia	Exceed - Unique Transportation Need (OSR)	
Bay Area Outreach and Recreation Program (BORP)	Accessible Group Trip Transportation for Youth and Adults with Disabilities Project	Exceeds - Group Trips	
Center for Independent Living, Inc. (CIL)	Community Connections: A Mobility Management Partnership	Meets - Mobility Management/Travel Training	
Community Resources for Independent Living (CRIL)	Travel Training: Oh The Places You Will Go!	Exceed - Mobility Management/Travel Training	Grant not active 2022-23



2020 CIP Paratransit Progress Report

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Outcome of Key Performance Measures

Sponsor	Project/Program Name	Performance on Key Measures	Notes
Drivers For Survivors	Program Operations for Volunteer Driver Program	Below - Door-through-Door/ Volunteer Driver Program	Grant not active 2022-23
Eden I&R	Mobility Management Through 211 Alameda County	Exceed - Mobility Management/Travel Training	
Easy Does It Emergency Services Program	Fast Accessible Safe Transportation Emergency Repair	Meets - Unique Transportation Need (OSR)	
City of Emeryville	Emeryville Senior Center Group Trips Bus Purchase	Complete - Capital	Vehicle received on 08/23/2022



2020 CIP Paratransit Progress Report

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Outcome of Key Performance Measures

Sponsor	Project/Program Name	Performance on Key Measures	Notes
City of Fremont	Ride-On Tri-City! Mobility Management and Travel Training Program	Exceed - Mobility Management/Travel Training Exceed - Same-Day Transportation	
Livermore Amador Valley Transit Authority (LAVTA)	Para-Taxi Debit Card Para-Taxi Operations	Meets - Same-Day Transportation	
LIFE ElderCare	Door through Door and TNC Transportation for Seniors and Disabled Adults	Meets - Door-through-Door/ Volunteer Driver Program	
CityServe of the Tri-Valley	Volunteers Assisting Seniors with Transportation (VAST)	Below - Door-through-Door/ Volunteer Driver Program	
United Seniors of Oakland and Alameda County	Senior Public Transportation Training and Education Program	Exceed - Mobility Management/Travel Training	



2020 CIP Paratransit Progress Report

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ALAMEDA COUNTY TRANSPORTATION COMMISSION

2024 PDGP Paratransit Progress Reports



Paratransit Coordination Staff
Naomi Armenta, Nelson\Nygaard
March 23, 2026

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2024 Paratransit Discretionary Grant Program (PDGP)

- Call for Projects in December 2023 for discretionary funding through the Comprehensive Investment Plan (CIP)
- Fifteen applicants for Paratransit – \$10.5 million requested
- Applications were evaluated on the following criteria:
 - *Equitably enhance people's travel options and access to services*
 - *Effectively communicate and disseminate information to the public, including one-call/one-click and other technology solutions*
 - *Encourage older adults and people with disabilities who are able to use fixed-route public transit*
 - *to do so*
 - *Improve coordination and partnerships between new or existing programs and services*
 - *Address critical gaps in the transportation system for older adults and people with disabilities*
 - *Meet needs cost-effectively and efficiently*
 - *Increase equitable access to and utilization of programs and services*



2024 PDGP (Continued)

- Fifteen grant applications fully or partially for a total of **\$11,467,906**.
- The entire grant period is from July 1, 2024 to June 30, 2029
- Progress reports are required in January and July for each six-month period
- This update is based on the first, second, and third set of progress reports, and it reflects one and one half years of performance



Grant Award (FY 2025 to FY 2029)

Sponsor	Project/Program Name	Funding Allocated
Alzheimers Services of the East Bay (ASEB)	ASEB Revitalization of Transportation Program after Pandemic (program closed Dec 2024)	\$541,865
Bay Area Outreach & Recreation Program (BORP)	Accessible Group Trip Transportation for Youth & Adults with Disabilities	\$1,180,000
The Center for Independent Living	Mobility Management & NEMT	\$1,250,000
CityServe of the Tri-Valley	Ride Care	\$1,000,000
Community Resources for Independent Living	Door Through Door and Travel Training	\$1,067,400
AC Transit and BART	The East Bay Paratransit Travel Training Program	\$731,545
Easy Does It Emergency Services	FASTER	\$1,211,898



2024 Paratransit Discretionary Grant Program

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Grant Award (FY 2025 to FY 2029)

Sponsor	Project/Program Name	Funding Allocated
Eden I & R, Inc.	Mobility Management Through 211 Alameda County	\$955,937
City of Fremont	Ride-On Tri-City! Mobility Management and Travel Training Program	\$875,000
City of Fremont	Ride-On Tri-City! On-Demand WAV Pilot Project	\$525,000
Livermore Amador Valley Transit Authority (LAVTA)	Wheels Access – Expanding Mobility Options in the Tri-Valley	\$598,565
City of Pleasanton	Pleasanton Rides Electric Transit Vehicle	\$158,400
Service Opportunity for Seniors	SOS Meals on Wheels	\$471,273
United Seniors of Oakland and Alameda County (USOAC)	USOAC Travel Training Program (USOACTTP)	\$755,295



2024 Paratransit Discretionary Grant Program

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Key Performance Measures



Outcome of Key Performance Measures

Sponsor	Project/Program Name	Performance on Key Measures	Notes
Alzheimers Services of the East Bay (ASEB)	ASEB Revitalization of Transportation Program after Pandemic	Group Trips	Program closed Dec 2024
Bay Area Outreach & Recreation Program (BORP)	Accessible Group Trip Transportation for Youth & Adults with Disabilities	Exceeds - Group Trips	
The Center for Independent Living	Mobility Management & NEMT	Below - Mobility Management/Travel Training Exceeds - Same-Day Transportation In Progress - WAV Transportation	
CityServe of the Tri-Valley	Ride Care	Below - Door-through-Door/ Volunteer Driver Program	
Community Resources for Independent Living	Door Through Door and Travel Training	In Progress - Capital Exceeds - Door-through-Door/Volunteer Driver Program Meets - Mobility Management/Travel Training In Progress - WAV Transportation	



Outcome of Key Performance Measures

Sponsor	Project/Program Name	Performance on Key Measures	Notes
AC Transit and BART	The East Bay Paratransit Travel Training Program	Exceed - Mobility Management/Travel Training	
Easy Does It Emergency Services	FASTER	Exceed - Unique Transportation Need (WC Repair)	
Eden I & R, Inc.	Mobility Management Through 211 Alameda County	Exceed - Mobility Management/Travel Training	
City of Fremont	Ride-On Tri-City! Mobility Management and Travel Training Program	Exceed - Mobility Management/Travel Training	
City of Fremont	Ride-On Tri-City! On-Demand WAV Pilot Project	In progress - WAV Transportation	Service launched on 7/1/25 per agreement



Outcome of Key Performance Measures

Sponsor	Project/Program Name	Performance on Key Measures	Notes
Livermore Amador Valley Transit Authority (LAVTA)	Wheels Access – Expanding Mobility Options in the Tri-Valley	N/A - Mobility Management/Travel Training Exceed - Same-Day Transportation Exceed - Unique Transportation Need (OSR)	
City of Pleasanton	Pleasanton Rides Additional Driver and Electric Transit Vehicle	N/A - Capital	Plan to purchase electric vehicle FY 2027-28
Service Opportunity for Seniors	SOS Meals on Wheels	In Progress - Capital	
United Seniors of Oakland and Alameda County (USOAC)	USOAC Travel Training Program (USOACTP)	Exceed - Mobility Management/Travel Training	





Thank You

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Memorandum

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www.AlamedaCTC.org

DATE: March 16, 2026

TO: Paratransit Advisory and Planning Committee

FROM: Krystle Pasco, Senior Program Analyst
Grasielita Diaz, Associate Transportation Planner

SUBJECT: Alameda County Mobility Needs Assessment for Older Adults and People with Disabilities Update

Recommendation

This item will provide the Paratransit Advisory and Planning Committee (PAPCO) with an update on the Alameda County Mobility Needs Assessment for Older Adults and People with Disabilities. This item is for information only.

Summary

Alameda CTC initiated an Alameda County Mobility Needs Assessment for Older Adults and People with Disabilities (Paratransit Needs Assessment) in March 2025 to identify the current and future needs of older adults and people with disabilities in Alameda County and to create actionable plans to meet those needs.

Over the past six months, staff synthesized findings from community and agency engagement as well as a technical needs assessment to develop a list of draft strategies that could address the needs of older adults and people with disabilities in Alameda County. In collaboration with PAPCO, the Paratransit Technical Advisory Committee (ParaTAC), and key stakeholders, staff have refined these strategies into short-list of draft priority strategies. The March PAPCO meeting will provide an

opportunity for members to provide input on the draft set of priority strategies before they are presented to the Planning, Policy and Legislation Committee (PPLC) for their guidance and then finalized in the Paratransit Needs Assessment.

Background

The Paratransit Needs Assessment will serve as an update to the [2017 Assessment of Mobility Needs of People with Disabilities and Seniors in Alameda County](#). Since 2017, the transportation landscape has changed drastically, with new travel patterns, innovative and dynamic services, and funding and operational constraints for providers.

The Paratransit Needs Assessment aligns with the development of the [2026 Countywide Transportation Plan \(CTP\) update](#). By coordinating with the CTP efforts, the Paratransit Needs Assessment will inform the overall CTP recommendations, ensuring the needs of older adults and people with disabilities are highlighted, and also identify needs and recommendations that fit within broader countywide planning efforts.

Process to Identify the Draft Priority Strategy List

From fall 2025 through winter 2026, staff synthesized community engagement findings and existing conditions in Alameda County to identify key themes and strategies to address accessible transportation needs. This process resulted in a comprehensive list of draft strategies that were then refined through the following prioritization process:

- Stakeholder Input
 - The full list, included in Attachment A, was shared with PAPCO, ParaTAC, and key stakeholders. These groups identified their top five strategies via feedback forms and optional office hours, as well as was a topic for discussion at the January meeting of PAPCO.
- Prioritization Exercise
 - Staff reviewed results of stakeholder input against the key needs presented in the fall to determine which five held the highest potential for immediate impact and feasibility within Alameda CTC's paratransit program.

- Implementation
 - These five priority strategies will move forward with detailed implementation plans that Alameda CTC will lead along with agencies and organizations involved in the agency's paratransit program.

Draft Priority List for PAPCO Input

The below draft list covers the highest priority strategies identified by both PAPCO and ParaTAC, which will move on to more detailed implementation plans that Alameda CTC will lead with partner agencies and organizations.

- Define and operationalize a County-level mobility management function
- Develop and support a consistent program design across communities for Alameda CTC-funded services and programs
- Support on-demand wheelchair accessible vehicle (WAV) transportation
- Invest in and prioritize safety and physical access improvements for older adults and people with disabilities
- Explore opportunities for enhancing affordability across the program and potential new means-based initiatives

As presented in item 5.1, Alameda CTC is already supporting WAV transportation through Measure BB paratransit DLD funds, the Paratransit Discretionary Grant Program, and administering dedicated funding from the CPUC. The strategy to support on-demand WAV transportation will include evaluating new and existing efforts in the County, assessing on-going demand for services, and attempting to fill gaps in coverage. There are additional needs that can potentially be met by this strategy, including a countywide wheelchair breakdown service and an accessible Guaranteed Ride Home (GRH) program.

Attachment A includes the full list of strategies developed for the Paratransit Needs Assessment. The comprehensive list of strategies will be included in the final Paratransit Needs Assessment report and can inform future planning for all agencies and organizations involved in accessible transportation within Alameda County.

Next Steps

After input from PAPCO in March, staff will present the draft priority strategies to the Planning, Policy, and Legislation Committee later this spring, with the final Needs Assessment report returning to PAPCO in June.

Fiscal Impact: There is no fiscal impact. This item is for information only.

Attachment:

- A. Paratransit Needs Assessment Draft Strategy List

Attachment A

Draft Strategy List

Funding

- Support local, regional, and statewide funding options as part of Alameda CTC's legislative program

Mobility Management

- Define and operationalize a County-level mobility management function
- Expand data collection and analysis techniques to understand city program rider experiences
- Develop and support a consistent program design across communities for Alameda CTC-funded services and programs
- Mobility services helpline
- Customer service training for transportation staff
- Update marketing plan and materials for the Paratransit Program

Transportation Programs

- Countywide transportation network companies (TNC) program with an app and concierge
- Support on-demand wheelchair accessible vehicle (WAV) transportation
- Countywide volunteer driver transportation/door-through-door options
- Improve quality of ADA-mandated services
- Pilot single-seat rides across jurisdictions within Alameda County
- Improve access for all mobility devices across transit and paratransit services
- Support programs that allow riders to take trips outside of business hours

Affordability and Fares

- Explore opportunities for enhancing affordability across the program and potential new means-based initiatives
- Expand program offerings, including means-based fare programs, for income-qualified residents
- Improve access to discount clipper cards and/or RTC cards

Safety, Security, and Infrastructure

- Emergency plans
- Wheelchair breakdown service
- Invest in and prioritize safety and physical access improvements for older adults and people with disabilities
- Update ADA transition plans

Technology

- Countywide eligibility for reduced fare programs through data collaboration across programs
- Consider a mobility wallet to expand access to services
- Bridge the digital divide
- Tech-enabled solutions for mobility programs and services
- Adaptive new mobility services

Draft Priority List for PAPCO Input

1. Define and operationalize a County-level mobility management function
2. Develop and support a consistent program design across communities for Alameda CTC-funded services and programs
3. Support on-demand wheelchair accessible vehicle (WAV) transportation
4. Invest in and prioritize safety and physical access improvements for older adults and people with disabilities
5. Explore opportunities for enhancing affordability across the program and potential new means-based initiatives



POLICY FRAMEWORK FOR ACCESSIBLE TRANSPORTATION BY DR. VICTOR PINEDA

One area that I wanted to highlight was a comprehensive policy approach to assess and advance disability inclusion in urban systems, including transportation infrastructure, some of these topics are addressed in my two books, [Building the Inclusive City](#), and [Othering and Belonging in Cities of Tomorrow](#). I hope that together we can work to create truly accessible and equitable transportation systems.

Consider the following:

- 1. Data & Evidence:** This pillar emphasizes the importance of collecting disaggregated data on disability and transportation access, measuring outcomes, and using evidence to inform policy decisions. For accessible transportation, this means tracking ridership patterns, accessibility compliance, user satisfaction, and barriers faced by people with disabilities across all transit modes.
- 2. Infrastructure & Built Environment:** This addresses the physical accessibility of transportation systems—from curb cuts and accessible bus stops to station design, vehicle accessibility, wayfinding systems, and the integration of universal design principles. It pushes us beyond ADA compliance toward truly barrier-free mobility infrastructure.
- 3. Services & Programs:** This pillar focuses on the delivery of accessible transportation services, including paratransit, travel training, real-time information systems, customer service, and ensuring that transportation programs are designed with—not for—people with disabilities through continuous community engagement.
- 4. Coordination & Governance:** Accessible transportation requires collaboration across agencies, jurisdictions, and sectors. This pillar emphasizes shared accountability, cross-sector partnerships, coordinated planning processes, and governance structures that center disability community leadership in decision-making.
- 5. Outreach & Capacity Building:** The final pillar addresses the need for ongoing community engagement, public education, workforce development, and building the capacity of both transportation agencies and disability communities to co-create accessible solutions.

At the ATSP Workshop, I emphasized how Contra Costa's efforts around administrative and coordinating capacity relate to the broader DISCO framework—particularly the importance of moving beyond siloed approaches to create integrated, user-centered transportation systems that honor the autonomy and independence of all users.

The framework helps transportation agencies assess their current efforts holistically and identify opportunities for transformative change rather than incremental compliance. It's grounded in disability justice principles and recognizes that truly accessible transportation is not just about meeting minimum standards, but about creating systems rooted in equity, dignity, and full participation.