

Notice of Public Meeting
911 Advisory Committee Regular meeting
Tuesday, October 6, 2026
3:00 PM

Humboldt County Dispatch Training Room
795 Fairgrounds Road, Winnemucca, NV

NOTICE

NOTICE - Pursuant to Section 3 of the Declaration of Emergency Directive 006 ("Directive 006"), the state law requirement that public notice agendas be posted at physical locations within the State of Nevada is suspended. This agenda has been physically posted at the locations noted above and electronically posted at (<https://www.hcnv.us>). Pursuant to Section 3 of Directive 006, the state law requirement that there be a physical location designated for meetings of public bodies where members of the public are permitted to attend and participate is suspended until April 16, 2020. Pursuant to section 1 of directive 10, the March 12, 2020 Declaration of Emergency is extended to April 30, 2020 and all Directives promulgated pursuant to the Declaration of Emergency shall be in force for the duration that the Declaration of Emergency is in effect, unless specifically terminated by a subsequent order. Pursuant to directive 016, section 6, Directive 006 is extended until May 15 unless specifically terminated or extended by subsequent directives. Pursuant to Directive 018, section 23, Directive 016 and all Directives incorporated by reference within Directive 016 with specific expiration dates are extended until May 30, 2020. Pursuant to section 37 of Directive 21 states, Directive 018 and all Directives incorporated by reference within Directive 018 with specific expiration dates are extended until June 30, 2020. Pursuant to section 3 of directive 26, directive 006 is extended until July 31, 2020. Pursuant to section 4 of Directive 029, all directives promulgated pursuant to the March 12, 2020 Declaration of Emergency or subsections thereof set to expire on July 31, 2020, shall remain in effect for duration of the current state of emergency, unless terminated prior to that date by a subsequent directive or operation of law associated with lifting the Declaration of Emergency. There will be a physical location for the meeting; however, the meeting may be accessed electronically through an internet connection at Microsoft Teams link. To join the meeting, CTRL Click on the link Join on your computer or mobile app Click here to join the meeting Or call in (audio only) +1 775-446-0241,,14453671# United States, Reno Phone Conference ID: 144 536 71# Members of the public may make a public comment at the meeting without being physically present by emailing publiccomment@humboldtcountynv.gov prior to 8:00 a.m. on the day of the meeting and messages received will be transcribed for entry into the record and provided to the Board for review. Members of the public may also make a public comment at the meeting without being physically present by accessing the meeting through the internet connection at the Microsoft Teams link above. The administrative assistant at the County Manager's office located at 50 West 5th Street, Winnemucca Nevada, telephone number 775-623-6300 is the designated person from whom a member of the public may request the supporting material for this meeting and the County Manager's Office is the location where the supporting material is available to the public. Pursuant to Section 5 of Directive 006, the state law requirement that physical locations be available for the public to receive supporting material for public meetings is suspended. Staff reports and supporting material for the meeting are available on the Humboldt County website at <https://www.hcnv.us/> (click on the "Government" link on the home page) and are available to the general public at the same time the materials are provided to the Board.

CALL TO ORDER AND INTRODUCTIONS

PLEDGE OF ALLEGIANCE

PUBLIC COMMENT

REVIEW AND APPROVAL OF THE MINUTES OF THE AUGUST 11TH MEETING

REVIEW AND APPROVAL OF THE MINUTES OF THE AUGUST 11TH MEETING

THE TECHNOLOGY SERVICES DEPARTMENT REQUEST FOR APPROVAL OF A NEW 911 RECORDING SYSTEM, NEXLOG DX IP RECORDER

Consideration, discussion, and possible approval of the purchase of a new 911 recording system, the Nexlog DX IP Recorder, from Gosserco, Inc., in an amount not to exceed \$55,000.00, from the fund's Capital Projects budget line item.

Discussion and possible action.

THE TECHNOLOGY SERVICES DEPARTMENT REQUEST FOR APPROVAL OF A NEW 911 RECORDING SYSTEM

[Gosserco_Inc..SA013451.v1.4 - Updated Eventide \(1\).pdf](#)

DISCUSSION WITH STUART CRONAN WITH THE GALENA GROUP REGARDING THE FIVE-YEAR MASTER PLAN

UPDATE ON 9-1-1 MASTER PLAN IMPLEMENTATION SUPPORT (INFORMATIONAL ONLY) – Update by Stuart Cronan, Galena Group, regarding current implementation support activities, progress on priority Master Plan recommendations, system resiliency and backup communications planning, financial and service-option review, and anticipated next steps. No action is requested.

FINANCIAL REPORT

FINANCIAL REPORT

[911 Detail Report YTD 09.24.26.pdf](#)

[911 Fund Trial Balance YTD 9.24.26.pdf](#)

FUTURE MEETING

PUBLIC COMMENT

ADJOURN

911 Surcharge Advisory Committee Agenda Item Report

Meeting Date: October 6, 2026

Submitted by: Steffanie Ferrera

Submitting Department: Sheriff's Office

Item Type: Sheriff's Office

Agenda Section: REVIEW AND APPROVAL OF THE MINUTES OF THE AUGUST 11TH MEETING

Subject:

REVIEW AND APPROVAL OF THE MINUTES OF THE AUGUST 11TH MEETING

Suggested Action:

Attachments:

[Minutes 08-11-26.docx](#)

9-1-1 Surcharge Advisory Committee

Tuesday August 11, 2026 at 3pm

In person and Online

In Attendance:

Damon Kuskie, Chris Morton, Rob Silva, Alex Brooks, Sean Cooney and Shenae Crutcher in person.

- **Call to Order and Introductions:**

Meeting called to order at 1500 hrs – 3:00 p.m.

- **Pledge of Allegiance**

- **Public Comment:**

None

- **Review and approval of the minutes of the January 20th meeting**

Minutes were reviewed and motion to approve the minutes made by Sean. Motion accepted. All in favor – yes.

- **Financial Report**

Weston Noyes – provided, not in attendance.

Damon-Met with Stu regarding priorities, AT&T. Upgrade priority number one is to get upgrade started. Began talks in 2023, still talking about it.

Sean-Is it our priority

Damon-Will reach out to Stu for update, could take approximately 9 months. Need to get it on the agenda.

- **Future Meeting**

Tentative Future Meeting Tuesday October 6th, 2026 3:00p.m.

- **Public Comment**

None

- **Adjourn**

15:12 hrs – 3:12 pm

911 Surcharge Advisory Committee Agenda Item Report

Meeting Date: October 6, 2026

Submitted by: Steffanie Ferrera

Submitting Department: Sheriff's Office

Item Type: Sheriff's Office

Agenda Section: THE TECHNOLOGY SERVICES DEPARTMENT REQUEST FOR APPROVAL OF A NEW 911 RECORDING SYSTEM, NEXLOG DX IP RECORDER

Subject:

THE TECHNOLOGY SERVICES DEPARTMENT REQUEST FOR APPROVAL OF A NEW 911 RECORDING SYSTEM

Suggested Action:

Attachments:

[Goserco_Inc..SA013451.v1.4 - Updated Eventide \(1\).pdf](#)

We have prepared a quote for you

Nexlog DX IP recorder

Quote #SA013451 v1

Prepared for
HUMBOLDT COUNTY SHERIFF'S OFFICE

Prepared by
Shaun Andrews

Tuesday, August 18, 2026

HUMBOLDT COUNTY SHERIFF'S OFFICE

Tammy Bendell

50 West 5th Street

Winnemucca, NV 89445

tammy.bendell@humboldtcountynv.gov

Dear Tammy,

This quote is for a new Eventide DX recording system. We will be recording IP Telex and IP Vesta, for call handling.



Shaun Andrews
Sales Account Manager
Goserco HQ

Phone:

Email: sandrews@goserco.com

Web: www.goserco.com

Eventide NexLog Hardware/recording software		Price	Qty	Ext. Price
CE-NexLog740DX	NexLog 740 DX-Series base system: 3U rack-mountable, Core i5 CPU, 16GB DDR4 RAM, 2 x2TB fixed-Mount HDDs (RAID 1)	\$8,700.00	1	\$8,700.00
CE-DX755	Quad Port 100/1000 PCIe (PCI Express) Network Card (for NexLog 740 DX-Series recorder only)	\$1,080.00	1	\$1,080.00
	Display Options			
CE-DX701	Integrated 7" Color LCD Touch Screen Display for NexLog 740 DX-Series	\$1,567.50	1	\$1,567.50
	Internal Storage Options			
CE-DX709-1	Upgrade NexLog 740 DX-Series (at time of order) to 2x4TB HotSwap RAID1 +HotSpare 4TB=4TB storage	\$9,380.00	1	\$9,380.00
	Rack Slide Options			
CE-324430	Rack Mount Slides - 24" 4 Post, 3U (for NexLog 740DX) Rack Mount Slides - 24" 4 Post, 3U (for NexLog 740DX)	\$270.00	1	\$270.00
	Long term storage and archiving			
CA-NAS-RMNAS8TB	Rackmount RS422+ NAS, 8TB Usable Storage, 1U w/ 4x4TB SATA HDD (RAID5 + Hot Spare), and Rail Kit	\$3,100.00	1	\$3,100.00
		Subtotal:		\$24,097.50

NexLog Software licensing for additional features		Price	Qty	Ext. Price
	VoIP-Telex radio and Vesta 911 phone			
CE-271052	Eight (8) Internal IP Recorder VoIP Channels	\$2,325.00	4	\$9,300.00
CE-DX912	Motorola VESTA NG911 Call Recording Bundle (Voice, Metadata and SMS)	\$8,175.00	1	\$8,175.00
CE-209157	Metadata Integration license (for Telex Vega, Zetron MAX Dispatch, Zetron ACOM, Avtec Scout, C4i, CSS Mindshare, Catalyst, Motorola Wave 5000, Raven M4X, RadioPro Dispatch, Omnitronics, SmartPTT)	\$3,375.00	1	\$3,375.00
CE-271083	8 pack MediaWorks DX (web) concurrent license	\$892.50	1	\$892.50
CE-271111	Eventide MP3 option for MediaWorks DX	\$157.50	1	\$157.50

Phone:

Email: sandrews@goserco.com

Web: www.goserco.com

NexLog Software licensing for additional features		Price	Qty	Ext. Price
CE-271146	Enhanced Active Directory Integration - No Support Enhanced Active Directory Integration - No Support	\$0.00	1	\$0.00
CE-271109	Eventide SSL Enabler option Eventide SSL Enabler option	\$0.00	1	\$0.00
		Subtotal:		\$21,900.00

Professional Services		Price	Qty	Ext. Price
	Training will be REMOTE			
CG-SVC-Implementation Pkg	Comprehensive installation package: includes all project management, installation, configuration, and testing, all travel time and expenses, and 1st year support (M-F 8am-5pm) Comprehensive installation package: includes all project management, installation, configuration, and testing, all travel time and expenses, and 1st year support (M-F 8am-5pm)	\$8,300.00	1	\$8,300.00
		Subtotal:		\$8,300.00

Phone:

Email: sandrews@goserco.com

Web: www.goserco.com

Nexlog DX IP recorder

Quote Information:

Quote #: SA013451

Version: 1

Delivery Date: 08/18/2026

Expiration Date: 09/30/2026

Prepared for:

HUMBOLDT COUNTY SHERIFF'S OFFICE

50 West 5th Street

Winnemucca, NV 89445

Tammy Bendell

tammy.bendell@humboldtcountynv.gov

775-625-0013

Prepared by:

Goserco HQ

Shaun Andrews

480-964-8911 x 5117

Fax 480-964-8912

sandrews@goserco.com



Quote Summary		Amount
Eventide NexLog Hardware/recording software		\$24,097.50
NexLog Software licensing for additional features		\$21,900.00
Professional Services		\$8,300.00
Total		\$54,297.50

Taxes, shipping, handling and other fees may apply. We reserve the right to cancel orders arising from pricing or other errors.

Project Scope Detail

Comprehensive installation package: includes all project management, installation, configuration, and testing, all travel time and expenses, and 1st year support (M-F 8am-5pm)

Project Scope Detail

- Pre-installation build, configuration, and ground shipping to site
- Remote project management, planning, and documentation
- On-site system installation, configuration, and recording testing during business hours
- Deployment of search/playback/export client environment
- Configuration of network archival to customer-furnished network-attached storage
- Configuration of access security per customer-furnished information
- Configuration of NTP time synchronization, and system e-mail notifications
- End-user system administrator and supervisor client training
- All travel time and expenses included
- 1st year on-site warranty repair service, with unlimited remote support to M-F 8am-5pm

Statement of Work-New

HUMBOLDT COUNTY SHERIFF'S OFFICE

Communications Recording Solution Upgrade or Implementation

Prepared for: HUMBOLDT COUNTY SHERIFF'S OFFICE ("the customer")

Prepared by: Goserco, Inc. ("Goserco")

Project: Communications Recording Solution (Upgrade or Implementation)

Statement of Work (SOW) and Statement of Purpose

Goserco, Inc. is pleased to submit this statement of work for services to deliver the applicable installation, configuration, testing, training, and relevant project management for a new or upgraded communications recording solution. This document outlines Goserco, Inc.'s services and those expected to be provided by the customer or its relevant vendors when planning and implementing this project. It may also describe specific services to be customized to your environment. Specifically, this SOW is only for the applicable installation, configuration, testing, training, and relevant project management for a communications recording solution.

In the event of overlap, any specific terms and conditions agreed to by Goserco by another device (contract, RFP response, or other written agreement) shall take precedence over this statement of work. With authorized signatures by both parties and in the absence of such an outside agreement, the terms and conditions specified in this statement of work shall apply and constitute agreement to such terms and conditions by both parties.

Changes to this Statement of Work will be processed following the procedures described in "Appendix B. Project Change Control Procedure." Both parties must approve and accept a Change Authorization to initiate scope changes under this agreement. The investigation and the implementation of changes may result in modifications to any aspect of the project schedule, pricing/invoiced charges, and/or other terms of this agreement. Without signatures of acceptance, specific pricing (if any) in this Statement of Work expires 60 days following the date of its preparation.

Project Scope

The scope—the customized and detailed list of specific items that define what will be considered “in-scope” for this project—is written in a separate section titled “Project Scope Detail.” The Project Scope Detail is considered part of this statement of work.

Assumptions

General

- The customer will provide a single point of contact that will act as the project owner and who will be the primary individual to sign off on the project phases at completion
- All work under this statement of work will occur Monday-Friday between the hours of 8:00 am and 5:00 pm; no installations, configuration, moves, site visits, or other related work will be scheduled over weekends, evenings, or Goserco, Inc.-declared holidays, without mutual agreement in advance from the Goserco, Inc. project manager and the customer project manager
- Goserco, Inc. and the customer will jointly create any project documentation where customer involvement is required. The customer must approve the final installation schedule and final versions of project documentation to ensure it coincides with all expectations
- Goserco, Inc. and the customer will jointly create any special requirements for defining “project acceptance” in writing, and with mutual agreement to such requirements, those requirements will become part of a written cutover plan (or installation checklist)
- “Project acceptance” (via a signed installation service ticket or other written acknowledgment) should follow (within 24 hours) completion of the written project plan, a successful support turnover call, and Goserco’s delivery to the customer of “as-built” system configuration documentation

Premises Work

- The customer will be responsible for all carpentry or mechanical work not explicitly detailed in this proposal
- The customer location does not require the use of union labor
- The customer assumes all responsibility for compliance with local and federal laws and regulations relating to recording telephone, radio, and other electronic or audio conversations, as well as other electronic communications (including visual) such as desktop screen recording, application usage tracking, etc.
- Cabling or termination of telecom, Ethernet, or electrical supply wiring is not included in this SOW. Additional information follows in the section titled “Specific Technical and Other Provisions.”
- Hours spent troubleshooting problems outside this SOW's project scope will be billed at \$150 per hour (via remote access) or \$225 per hour (on-site). The project managers will be contacted and will approve any additional charges before the execution of any work that could result in extra charges

Shipping Management and or Special Requirements

- In general, all shipments for this project will be via local delivery or “UPS Ground.”
- Any expedited shipping charges that result from customer request or customer delay will be passed on to the customer at the actual cost

Deposits, Invoicing, and Scheduling

- Order Deposit—Unless other contractual arrangements or quoted payment terms exist (within this proposal package), whether governmental or private sector, a deposit equal to 50% of all hardware and software is due when the order is placed and required to begin implementation project management. The remaining 50% of the balance of all hardware and software and 100% of services are invoiced at project completion.
- Motorola API licensing—If Motorola licensing is part of the system configuration, the licenses must be paid upfront. The part description in the quote will be listed as “*must be prepaid*” or “*due up front*” to determine which part/s this applies to.
- Invoicing – Invoices for equipment and software (or for the remaining balance on any equipment and software) to be installed as part of this implementation will be generated when the equipment and software are delivered to the customer site(s). Invoices for services will be generated after those services (based on either a specific project milestone invoicing schedule or at

general “project acceptance”)

- Payment - All invoices are due within 30 days of the invoice date (NET 30), and the customer may take a 2% discount (of invoice total) for any invoice paid within ten (10) days of the invoice date (NET 10)
- Postponement/Project Schedule Delay—If the customer postpones or delays the project schedule after ordering any equipment, the customer agrees to pay any balance due (less services not performed) within 30 days of the originally scheduled (mutually agreed-upon) installation date.
- Last-Minute Project Delay—If the project is canceled or postponed by the customer for reasons beyond Goserco, Inc.'s control within 14 days of the scheduled installation, the customer must pay 50% of hardware, software, and any AIS licensing fees within 30 days of the initially scheduled installation if they haven't already done so. Additionally, the customer may be charged an additional fee of up to 10% of the total invoice.
- On-site Cancellation/Postponement Charges - If the installation is canceled or postponed for reasons beyond the control of Goserco, Inc., once a technician is on-site, the cost of taking the technician out of service at \$150 per hour (for actual time out of service), and related travel expenses (at cost) will be passed on to the customer
- On-site Project Delay - If the project is unreasonably delayed while a technician is on-site for reasons such as, but not limited to, access to appropriate buildings or specific areas within buildings, lack of access to, or unavailability of assigned or appropriate customer personnel, delay due to a third party, waiting, etc. the cost of the technician being out of service at \$150 per hour (for actual time out of service), will be passed on to the customer

Goserco, Inc. Team Responsibilities

Pilot System

- If a pilot system is required (for multi-site installations only), it will be coordinated through the project planning process

Project Management

- The Goserco, Inc. project manager (or designated backup) will work with the customer for the project's life. He or she will manage each phase of the project, including shipping, installation, training, and all other contacts regarding this project
- The Goserco, Inc. project manager will handle the escalation of problem-solving within Goserco, Inc. internal teams as well as contacts within the Customer organization
- The Goserco, Inc. project manager should be the first point of contact for any project issue
- The Goserco, Inc. project manager will handle communication issues regarding equipment procurement and/or transportation within Goserco, Inc
- The Goserco, Inc. project manager will review all documentation
- The Goserco, Inc. project manager will maintain a project schedule and task list

Installation Services

- All services under this statement of work will occur between 8:00 a.m. and 5:00 p.m. local time, Monday through Friday, or on otherwise suitable days and times as mutually agreed to by the customer project manager and the Goserco, Inc. project manager
- All installation teams will consist of 1-2 Goserco, Inc. technicians
- Installation and training are for Eventide NexLog recording equipment and client software as quoted/described
- Each technician will bring appropriate tools to complete their assigned tasks
- Any issues that may delay or prevent the completion of the installation will be escalated to the Goserco, Inc. project manager for resolution. Every effort will be made to overcome any issues while the technician is on-site
- All work areas will be neat and free of recording system installation materials and packaging before leaving the site
- Goserco, Inc. is not responsible for pre-existing network conditions that prevent regular operation or delay installation (i.e.,

network configuration, network viruses, domain restrictions, IP address assignments/changes, PBX configuration/changes, etc.

Training Services

- All services under this statement of work will occur between 8:00 a.m. and 5:00 p.m. local time, Monday through Friday, or on otherwise suitable days and times as mutually agreed to by the customer project manager and the Goserco, Inc. project manager
- The stated project scope dictates training content
- Training scheduling will be mutually agreed upon by the customer and Goserco, Inc. project manager. Although the customer is responsible for coordinating classroom facilities (where applicable), scheduling and attendance of appropriate participants, and production of any printed materials (from electronic documentation provided by Goserco, Inc.), the Goserco, Inc. project manager will assist in the organization and planning with the customer project manager.

Goserco, Inc. Contacts

- Project Manager: TBA
- Backup Project Manager: TBA
- Lead Technician: TBA
- Account Rep: TBA
- Other technicians and personnel, as assigned: Office 480-964-8911 Option 1

Customer Responsibilities

General

The responsibilities listed in this section are in addition to those responsibilities specified in any Goserco, Inc. quoted sales terms, and all services by the customer are to be provided at no charge to Goserco, Inc. Goserco, Inc.'s performance is predicated upon the following responsibilities being fulfilled by the customer

Project Management

Before beginning any work in the project calendar or plan, the customer will designate a Project Manager to whom all Goserco, Inc. communications will be addressed and who has the authority to act for the customer within the terms of this agreement. The Customer's project manager will be the focal point for the following activities:

- Serve as the communications interface between Goserco, Inc. and all Customer departments participating in this project.
- Coordinate and ensure the provision of all required customer information (as needed for proper implementation) and delivery of requirements (hardware, technical support, and services) to perform this Statement of Work. Answers and information should be provided within three working days of Goserco, Inc.'s request unless the Customer and Goserco, Inc. mutually agree to an extended response time
- Assign personnel to the project who can be on-site during equipment delivery and installation for verification and acceptance. Goserco, Inc. will coordinate the schedule with the Customer Project Manager
- Help resolve and escalate project issues and problems within the customer staff, as needed.
- Administer Project Change Control in conjunction with the Goserco, Inc. Project Manager
- Receive, review, and maintain Goserco, Inc.-prepared documentation
- Accept responsibility for the security of all equipment shipped to the Customer's location(s)
- Arrange for any security clearances required for all Goserco, Inc. personnel

Phone:

Email: sandrews@goserco.com

Web: www.goserco.com

- Arrange for payment of deposits and invoices

Customer Contacts

- Project manager: TBA
- Customer telephony contact: TBA
- Customer 911 telephony contact: N/A
- Customer radio contact: TBA
- Customer I.T.servers/network contact: TBA
- Customer I.T.desktop contact: TBA
- Customer operations (site) Contact: TBA

Specific Technical Services and Other Provisions

Equipment-Environment

- Customer will ensure adequate UPS power and power distribution for all servers to be installed
- Customer will ensure adequate rack mounting space and proper environmental control where equipment is to be installed - standard 19" 4-post rack rail hardware is typically supplied with new systems purchased from Goserco, Inc. However, in cases where the standard supplied rack rail hardware will not accommodate a proper installation, the customer will provide and install suitable rack shelving or other mounting hardware as may be required by local building/equipment installation codes
- Each server must be located within Ethernet standard distances of the switch it connects to and has a minimum of two available ports for network access - one dedicated for network traffic (CTI connection, client connections, and CAS server upload) and one for IP recording capture (or spare).

Windows-Based Operating System and Anti Virus Software

- Microsoft Windows operating system critical updates are the responsibility of the customer unless specifically identified and contracted otherwise. (Manufacturer-tested update levels will be provided by Goserco, Inc. as needed when updates are Quality Assured and released by the manufacturer).
- Microsoft Windows anti-virus software (OS internal or third party) for the server(s) are the responsibility of the customer unless specifically identified and contracted otherwise. (There may be mandatory file extension type/folder exclusions required for the system to function properly, including on virtualized systems. Notification of these exclusions will be provided to the customer by Goserco as needed).
- Specific anti-virus software /applications should be approved by the system manufacturer and Goserco prior to application to the server(s).

Third-Party Applications and Software

- Unless specifically identified and approved by Goserco, no third-party applications or software should be installed on any server(s) that are part of the recording system or provided/supported by Goserco, regardless of the operating system in use.

Equipment Access and Remote Access

- Customer will ensure access to any locked facilities (i.e., equipment rooms) to prevent a technician from experiencing any delays on-site while attempting to access an installation location
- The customer will provide uninterrupted remote access to all Goserco, Inc.-installed servers (and potentially relevant clients) during any period in which Goserco, Inc. delivers installation or configuration services, technical support, or maintenance/extended warranty services

Networking, Clients, and Desktop Installations

- All server systems will require network connectivity with static IP addresses, valid subnet, gateway, and DNS addresses, as well as an NTP
- Network administrative configuration of the recording servers is the responsibility of the customer – Note: there may be specific network environment requirements for the system(s), and it is advised that the customer checks with Goserco, Inc. before implementation of configuration or changes – e.g., Audiolog servers are typically required to be joined to the domain in a separate OU with no policies pushed (including any servers that are virtualized), and a domain Audiolog administrative user account with local administrator privilege on the Audiolog is required for application services. While Eventide servers are Linux-based, there may be a specific configuration of network needed
- Any new client user PC's must meet the minimum requirements listed in the system documentation CD
- An appropriate customer network technician will be on-hand and available (on installation and testing days) to assist with installation and client software installation as needed, as well as produce client software load procedure documentation in conjunction with a Goserco, Inc. technician at the installation
- All network configuration required to produce a successful implementation is the customer's responsibility and will be provided to Goserco, Inc. free of charge. Successful implementation includes both server connectivity and configuration of the client PC network. Additionally, it is the responsibility of the customer to provide and ensure LAN/WAN connectivity and configuration that will allow for proper client access from within or off-site, if applicable (including firewall configuration where necessary)
- Customer will provide a list of client PCs, AD usernames, actual usernames, and a seating chart (to include desired channel-level security restrictions) if Goserco, Inc. is to perform any installation of client software and restrict access to the system on a per-user basis

Telephone/PBX, Radio System, and or IP Dispatch Console Integration and Requested Configuration Information

- For an integrated recording of any telephone/PBX, digital radio, or IP dispatch console communications system, the customer will provide or otherwise arrange for the purchase, installation, and configuration of all telephone/PBX, digital radio, and or IP dispatch console hardware and software (including any required licensing that may be necessary to support recording in the customer environment). The customer will provide or otherwise arrange for the purchase, installation, and configuration of any related/required network infrastructure (such as switches, firewalls, communications circuits, etc.). The customer will provide or otherwise arrange for the purchase of all telephone/PBX, digital radio, and or IP dispatch console configuration, testing, and troubleshooting services, as well as any required network configuration (including SPAN ports if needed), testing, and troubleshooting necessary to establish or support proper recording connectivity and communications to the telephone/PBX, digital radio, and or IP dispatch consoles, and the customer network
- The customer will provide a complete list of requested telephone/PBX, digital radio, and/or IP dispatch console information, including, but not limited to, hardware and software versions, IP addresses, protocols, etc., as well as details that may be needed to ensure a successful integration and proper recording, such as agents, extensions, device identifying information, channels, talk groups, and frequency IDs and/or names.

Wiring

Traditional Device Monitoring and Other Wiring Notes

- In general, Goserco, Inc. will provide a demarcation point (typically one or more 66 blocks) and cable connection from this demarcation point to the recorder(s). The customer is responsible for providing feed wiring for all audio sources to be recorded and cross-connect to the provided demarcation point
- For direct digital station tapping, the customer is responsible for providing feed wiring for recording any extension. This is typically accomplished (for supported handset models) by passing the cross-connect wiring from the designated PBX output pair through the provided recording demarcation point (punch without cut/termination) and onto the designated premise wiring/jack pair for the phone to be recorded. Goserco will re-cross connect existing phones so that they pass through the

recording demark in cases where the customer can identify all phones to be recorded (e.g., produce a list of devices required to be recorded) and identify and mark existing extension punch-down locations for at least one side of the existing cross connects of phones to be recorded (PBX port pair, or premise wiring pair)

- For analog recording (full-time or record-on-demand) of digital or VoIP phones via logger patch, analog feed wiring in the form of a CAT5 cable home run from within 5' of the telephone (terminated as an RJ11) to recorder demarcation block (non-terminated) is to be provided to Goserco, Inc. at no charge for each phone to be recorded. Goserco, Inc. will typically offer and install the required analog logger patches – note: a standard 110V AC power outlet within 5' of the phone is also required
- Intrado/Positron: For the analog recording of LIFELINE100 and VIPER systems, CCB/SONIC analog feed wiring for position audio and E911 CAMA trunks (if applicable) will be provided to Goserco, Inc., at no charge. If ANI/ALI integration is included, a standard DB9M serial connector (providing standard CDR from the Viper system) is required and will be provided to Goserco, Inc., at no charge.
- Airbus/Cassidian: For the analog recording of VESTA and systems, ACU/SAM analog feed wiring for position audio and E911 CAMA trunks (if applicable) will be provided to Goserco, Inc. at no charge. If ANI/ALI integration is included, a standard DB9M serial connector (providing the ANI/ALI CAD spill) is required and will be provided to Goserco, Inc. at no charge.
- For analog recording of radio, the customer is responsible for providing feed wiring that provides combined transmit/receive audio for any channel, frequency, or console to be recorded to Goserco, Inc. at no charge
- Signal strength (when audio is present) for analog VOX recording is typically optimal for recording in a range of -10dBm to 0dBm

Pricing

Pricing Per Quotation

Pricing for the services listed in this statement of work is "a fixed amount, complete package."

APPENDIX A - Deliverable Guidelines

Status Reports

Purpose: The Goserco, Inc. project manager will typically provide weekly project plans or status reports via e-mail, advising the customer project team of the progress and status of Goserco, Inc.-related activities. The report will outline and describe the status of tasks worked on during that period and document significant accomplishments, milestones, and problems identified.

Content: The report may consist of the following, as appropriate for the project:

- A regularly updated project schedule, noting key events, planned travel, and training schedules
- Activities performed during the week/month
- Activities planned for the next week/month
- Issues or concerns about activities which occurred in the previous week/month
- Recommendations relating to problems or issues
- Any other items that Goserco, Inc. reasonably anticipates may affect the schedule or otherwise materially impact the project
- Billing information if needed
- Project change control summary (See "Appendix B. Project Change Control Procedures" in Appendix B for details.)

Installation Checklist/Cutover Plan (if applicable)

Purpose: An installation checklist/cutover plan document will provide a detailed plan for cutover and contingency planning and or back-out procedures for the installation services. The installation checklist/cutover plan document will also give a brief outline/timeline of

expected activities for on-site time and will require customer approval before installation. The combination of a completed customer-approved installation checklist and a completed service ticket by the installing technician will be presented to the customer for signature, and the customer's signature will constitute project acceptance. Minor exceptions, deviations, and other changes noted in the installation checklist shall not delay project acceptance if follow-up support or resolution has been initiated and communicated in writing. Such deviations do not materially impact the primary use and functions of the deployed system(s).

Copies of All System Software and Documentation

A copy of all system software and documentation will be provided for each site. Documentation is usually offered on CD or DVD in PDF format. Customers are responsible for the safekeeping of software and documentation.

Other Project Documentation

Other project documentation will be delivered as deemed beneficial to the project. This may include technical documentation, project planning documentation, and documentation of specific site-specific configuration details.

Administrator and End-User Training

System administrator and end-user training sessions will be scheduled and provided as the project's scope dictates. Before the training, a training plan that details the training content, formats, and relevant audience(s) may be provided.

APPENDIX B - Project Change Control

Procedures

The following provides a detailed process to follow if a change to the scope or directly from the Customer to this Statement of Work is required:

A Project Change Request (PCR) will be the vehicle for communicating change (to be completed by Goserco, Inc. at the customer or Goserco, Inc. request)

- The Project Change Request must describe the rationale for the change and the effect the change will have on the project
- The Customer and Goserco, Inc. Project Managers will review the proposed change and approve it or revise it as required. Goserco, Inc. will specify any charges for such a change. If the Customer Project Manager authorizes the change in writing, this constitutes approval for the change charge(s). Goserco, Inc. will invoice the Customer for any such charges. The Customer will be responsible for the effect that the change will have on price, schedule, and other terms and conditions of the Agreement
- The Customer and Goserco, Inc. must sign a written Project Change Request to authorize the implementation of the changes

APPENDIX C – Legal Agreements

Invoices and Payment

Unless otherwise specified in a Sales or Services Agreement or other contract, you agree to pay Goserco, Inc. the Purchase Price for Products and/or Services and the license fee(s) for Licensed Software, less any deposit paid previously, within thirty (30) days of the delivery of any Products or Licensed Software and/or the provision of any Service. You also agree to pay Goserco, Inc. amounts equal to any applicable sales, use, property, value-added, or any other taxes, except income tax, resulting from any transaction under this Agreement or any Sales or Services Agreements. Any applicable tax will be based on those taxes imposed by the taxing authorities in the jurisdiction to which you request the Products or Licensed Software delivered or in which Services are performed. Unless otherwise agreed and indicated on documentation provided by Goserco, Inc. to you, such as an invoice or otherwise provided herein, you will pay

all shipping costs for Equipment, Products, or Licensed Software you purchase from Goserco, Inc. If you dispute any amount on an invoice, you must provide written notification of the dispute to Goserco, Inc. within ten (10) days after receiving the disputed invoice. Goserco, Inc. agrees to provide supporting documentation concerning any disputed amount or invoice within ten (10) days after written notification of the dispute to Goserco, Inc. Both parties agree to use their best efforts to resolve such dispute within thirty (30) days after you provide written notification of the dispute. You shall have no obligation during the thirty (30) day period specified above to pay any amount you reasonably dispute. Still, you agree to pay the undisputed portion of the invoice.

Shipping; Risk of Loss

All risk of loss or damage to the Products shall be the responsibility of the party upon whose premises the Products are located at the time of such loss or damage. If the loss or damage occurs during shipping or delivery, the party in charge of arranging for such shipping or delivery shall bear the responsibility for the loss or damage. You agree, upon delivery of Equipment or Products, and before the transfer of title and/or license rights to you, to insure such Equipment or Products with a conventional commercial insurance policy sufficient to protect Goserco, Inc.'s interest in such Equipment or Products and to provide Goserco, Inc. evidence of such insurance upon its reasonable request.

Non-Solicitation

Each party recognizes that the other party's employees are critical to the business operations of the other party. For the term of this Agreement and six (6) months after its termination, each party agrees that it and any parent company, subsidiary, partner, limited partner, joint venture, or any entity related in any manner to it by common ownership ("Related Entities"), will not employ, hire, or compensate in any manner or capacity, including as an employee or independent contractor ("Employ") any employee of the other party that it was introduced to by, and who was directly connected with, such party's performance under this agreement. Each party further agrees not to employ any former employee of the other party unless the employer-employee relationship has been terminated for not less than one hundred eighty (180) days. In the event of a breach of this provision by a party or any Related Entities, such party shall be liable to the other party for the principal sum of Twenty-Five Thousand and No/100 Dollars (\$25,000.00) as liquidated damages, and not as a penalty for said breach.

Confidentiality

All documentation and information that are either designated as confidential or proprietary or would reasonably be considered to be confidential or proprietary, including without limitation, drawings, listings, techniques, algorithms, processes and technical and marketing information, business data, and employee information which are transferred between the parties in connection with this agreement ("Proprietary Information") (other than documentation and information intended for general distribution to third parties) shall be held in strict confidence by the parties. They shall not be disclosed or used in any fashion other than according to the terms of this agreement without the other party's prior written consent. Each party's proprietary information and all other items related to that, including, without limitation, programs, methods of processing, specific design and structure of individual programs and their interaction, and the unique programming techniques employed therein, and all enhancements, modifications, updates, and derivative works thereof are and shall remain the sole and exclusive property of such party and shall not be sold, revealed, used, disclosed, transmitted or otherwise communicated, directly or indirectly, by the other party except as expressly provided for in this Agreement. Each party agrees to protect the others' proprietary Information with the same standard of care and procedures that it uses to protect its own trade secrets and Proprietary Information of a confidential nature.

Force Majeure

Neither party shall be deemed to be in default or to have breached any provision of this Agreement as a result of any delay, failure in performance, or interruption of service resulting directly or indirectly from acts due to events of nature, acts of civil or military authorities, civil disturbances, wars, strikes or other labor disputes, fires, transportation contingencies, laws, regulations, acts or orders of any government or agency or officials thereof, other catastrophes or any other similar occurrences beyond such party's reasonable

control. In every case, the delay or failure in performance or service interruption must be without fault or negligence of the party claiming excusable delay. The party claiming excusable delay must promptly notify the other party. Performance time under this Agreement shall be considered extended for some time equivalent to the time lost because of any delay, which is excusable under this paragraph, provided, however, that if any such delay continues for more than sixty (60) days, the party not claiming excusable delay shall have the option of terminating the order or service upon written notice to the party claiming excusable delay.

APPENDIX D - Signatures**HUMBOLDT COUNTY SHERIFF'S OFFICE**

Communications Recording Solution Upgrade or Implementation

Document prepared for signature on August 18, 2026

We, the undersigned representatives of HUMBOLDT COUNTY SHERIFF'S OFFICE and Goserco, Inc. have read and understand this statement of work and the details contained herein. We agree to this Statement of Work as attached, the services to be provided as detailed in project scope detail, as well as the terms, conditions, specific responsibilities, provisions, and appendices:

HUMBOLDT COUNTY SHERIFF'S OFFICE**Goserco, Inc.**

Signature of authorized customer representative

Signature of authorized Goserco, Inc. representative

Printed Name

Printed Name

Title

Title

Date: (MM/DD/YYYY)

Date: (MM/DD/YYYY)

911 Surcharge Advisory Committee Agenda Item Report

Meeting Date: October 6, 2026

Submitted by: Steffanie Ferrera

Submitting Department: Sheriff's Office

Item Type: Comptroller

Agenda Section: FINANCIAL REPORT

Subject:

FINANCIAL REPORT

Suggested Action:

Attachments:

[911 Detail Report YTD 09.24.26.pdf](#)

[911 Fund Trial Balance YTD 9.24.26.pdf](#)



Humboldt County, NV

Detail Report Account Detail

Date Range: 07/01/2026 - 09/24/2026

Account	Name					Beginning Balance	Total Activity	Ending Balance
Fund: 218 - 911 ENHANCEMENT FUND								
Revenue								
218-000-31180-000						0.00	-55,584.00	-55,584.00
911 ENHANCEMENT REVENUE								
Post Date	Packet Number	Source Transaction	Pmt Number	Description	Vendor	Project Account	Amount	Running Balance
07/07/2026	CLPKT02482	R00048392		911 ENHANCEMENT FEES 911 ENHANC...			-1.00	-1.00
07/15/2026	CLPKT02493	R00048607		911 REIMBURSMENT 911 ENHANCEME...			-529.00	-530.00
07/17/2026	CLPKT02498	R00048671		911 ENHANCMENT FEES 911 ENHANCE...			-1,846.00	-2,376.00
07/20/2026	CLPKT02500	R00048702		911 ENHANCMENT FEES 911 ENHANCE...			-580.00	-2,956.00
07/21/2026	CLPKT02503	R00048737		911 ENHANCMENT FEES 911 ENHANCE...			-15,760.00	-18,716.00
07/22/2026	CLPKT02505	R00048768		Jun 26 - 911 Enhancement Fees 911 EN...			-35.00	-18,751.00
07/27/2026	CLPKT02511	R00048830		911 enhancement fee 911 ENHANCEM...			-75.00	-18,826.00
07/29/2026	CLPKT02517	R00048891		911 REIMBURSMENT FEES 911 ENHANC...			-80.00	-18,906.00
08/06/2026	CLPKT02530	R00049119		Jun 26- 911 Enhancement Fees 911 EN...			-198.00	-19,104.00
08/11/2026	CLPKT02536	R00049227		Jul 26 - 911 Enhancement Fees 911 ENH...			-1.00	-19,105.00
08/18/2026	CLPKT02547	R00049361		911 reimbursment fees 911 ENHANCEM...			-16,262.00	-35,367.00
08/18/2026	CLPKT02547	R00049364		8.17.26 911 reimbursement fees 911 E...			-143.00	-35,510.00
08/19/2026	CLPKT02549	R00049424		8.18 911 reim. 911 ENHANCEMENT CO...			-30.00	-35,540.00
08/20/2026	CLPKT02553	R00049494		8.20.26 911 Reim. 911 ENHANCEMENT ...			-295.00	-35,835.00
08/21/2026	CLPKT02554	R00049482		8.20 911 Reimbursement Fees 911 ENH...			-7.00	-35,842.00
08/25/2026	CLPKT02558	R00049562		8.24.26 911 ENHANCMENT FEES 911 EN...			-150.00	-35,992.00
08/25/2026	CLPKT02558	R00049566		Jul 26 - 911 Enhancement Fees 911 ENH...			-31.00	-36,023.00
08/26/2026	CLPKT02560	R00049592		8.25.26 911 Enhancement Fees 911 EN...			-1,364.00	-37,387.00
09/01/2026	CLPKT02567	R00049704		911 Reim. 911 ENHANCEMENT Zito Wes...			-78.00	-37,465.00
09/15/2026	CLPKT02584	R00050018		911 ENHANCEMENT FEES 911 ENHANC...			-515.00	-37,980.00
09/18/2026	CLPKT02587	R00050126		9.17.26 911 Reim. 911 ENHANCEMENT ...			-16,926.00	-54,906.00
09/21/2026	CLPKT02589	R00050191		9.21 911 enhancement fees 911 ENHAN...			-678.00	-55,584.00
Total Revenue:						Beginning Balance: 0.00	Total Activity: -55,584.00	Ending Balance: -55,584.00
Expense								
218-000-52010-000						0.00	8,715.32	8,715.32
SERVICE & SUPPLIES								
Post Date	Packet Number	Source Transaction	Pmt Number	Description	Vendor	Project Account	Amount	Running Balance
08/28/2026	POPKT49965	2918 & 2920	263883	911 MASTER PLAN SERVICES TRAVEL EX...	07202 - GALENA GROUP, INC		240.32	240.32
08/28/2026	POPKT49965	2918 & 2920	263883	911 MASTER PLAN SERVICES 07/08 - 07...	07202 - GALENA GROUP, INC		4,725.00	4,965.32
09/08/2026	POPKT50616	2922	264006	911 MASTER PLAN UPDATE AUGUST 20...	07202 - GALENA GROUP, INC		3,750.00	8,715.32

Detail Report

Date Range: 07/01/2026 - 09/24/2026

Account		Name				Beginning Balance	Total Activity	Ending Balance
218-000-52035-000		TELEPHONE				0.00	23,007.79	23,007.79
Post Date	Packet Number	Source Transaction	Pmt Number	Description	Vendor	Project Account	Amount	Running Balance
07/10/2026	POPKT47767	0048902	263339	775 911-0828 982 4 6/26-7/25 FY26-27	00145 - AT&T		529.80	529.80
07/10/2026	POPKT47767	0048902	263339	775 911-0827 983 3 6/26-7/25 FY26-27	00145 - AT&T		1,161.80	1,691.60
08/07/2026	APPKT27220	0049720	263684	775 911 0828 982 4	00145 - AT&T		536.75	2,228.35
08/07/2026	APPKT27220	0049721	263684	775 911 0827 983 3	00145 - AT&T		1,178.43	3,406.78
08/14/2026	POPKT49603	775 74C-1052 246 3	263698	775 74C-1052 246 3	02293 - AT&T		8,819.00	12,225.78
08/14/2026	POPKT49603	775 74C-1052 246 3	263698	775 71E-1523 032 2	02293 - AT&T		70.32	12,296.10
09/04/2026	POPKT50658	AUG 26 2026	263928	775 911-0828 982 4 AUG 26 2026	00145 - AT&T		529.04	12,825.14
09/04/2026	POPKT50658	AUG 26 2026	263928	775 911-0827 983 3 AUG 26 2026	00145 - AT&T		1,161.04	13,986.18
09/18/2026	APPKT28161	775 71E-1523 032 2 S...	264091	775 74C-1052 246 3 SEPT 2026	02293 - AT&T		8,951.29	22,937.47
09/18/2026	APPKT28161	775 71E-1523 032 2 S...	264091	71E-1523 032 2 SEPT 2026	02293 - AT&T		70.32	23,007.79
Total Expense:						Beginning Balance: 0.00	Total Activity: 31,723.11	Ending Balance: 31,723.11
Total Fund: 218 - 911 ENHANCEMENT FUND:						Beginning Balance: 0.00	Total Activity: -23,860.89	Ending Balance: -23,860.89
Grand Totals:						Beginning Balance: 0.00	Total Activity: -23,860.89	Ending Balance: -23,860.89

Fund Summary

Fund	Beginning Balance	Total Activity	Ending Balance
218 - 911 ENHANCEMENT FUND	0.00	-23,860.89	-23,860.89
Grand Total:	0.00	-23,860.89	-23,860.89



Humboldt County, NV

Trial Balance

Account Summary

Date Range: 07/01/2025 - 09/24/2026

Account	Name	Beginning Balance	Period Total Debits	Period Total Credits	Net Change	Ending Balance
Fund: 218 - 911 ENHANCEMENT FUND						
218-000-10001-000	CLAIM ON CASH (911 ENHANCEMENT ...	280,551.01	268,786.66	180,331.73	88,454.93	369,005.94
218-000-10100-000	CASH	0.00	0.00	0.00	0.00	0.00
218-000-10350-000	ACCOUNTS RECEIVABLE	17,507.00	0.00	17,491.00	-17,491.00	16.00
218-000-10400-000	DUE FROM OTHER FUNDS	0.00	0.00	0.00	0.00	0.00
218-000-17100-000	PRIOR YR ACCT RECEIVABLE	0.00	0.00	0.00	0.00	0.00
218-000-20101-000	VOUCHERS PAYABLE	0.00	0.00	0.00	0.00	0.00
218-000-20102-000	ACCOUNTS PAYABLE	-8,969.24	180,318.07	171,348.83	8,969.24	0.00
218-000-20106-000	INTERGOVERNMENTAL PAYABL	0.00	0.00	0.00	0.00	0.00
218-000-20107-000	DUE TO OTHER FUNDS	0.00	0.00	0.00	0.00	0.00
218-000-20108-000	WORKERS COMP PAYABLE	0.00	0.00	0.00	0.00	0.00
218-000-25407-000	FUND BAL UNRESERVED	-289,088.77	0.00	0.00	0.00	-289,088.77
218-000-26000-000	RETAINED EARNINGS	0.00	0.00	0.00	0.00	0.00
218-000-31180-000	911 ENHANCEMENT REVENUE	0.00	17,504.66	268,786.66	-251,282.00	-251,282.00
218-000-52010-000	SERVICE & SUPPLIES	0.00	21,352.26	0.00	21,352.26	21,352.26
218-000-52035-000	TELEPHONE	0.00	149,996.57	0.00	149,996.57	149,996.57
218-000-52300-000	TRANSFER TO OTHER FUNDS	0.00	0.00	0.00	0.00	0.00
218-000-55301-000	MACHINERY	0.00	0.00	0.00	0.00	0.00
Fund 218 Total:		0.00	637,958.22	637,958.22	0.00	0.00
Report Total:		0.00	637,958.22	637,958.22	0.00	0.00

Fund Summary

Fund	Beginning Balance	Total Debits	Total Credits	Ending Balance
218 - 911 ENHANCEMENT FUND	0.00	637,958.22	637,958.22	0.00
Report Total:	0.00	637,958.22	637,958.22	0.00