

Senior Services Commission Agenda

Crestwood Place - Activity Room
1000 Waukegan Rd, Northbrook, IL 60062
Thursday, July 9, 2026

7:00 PM

1. ROLL CALL

2. MINUTES APPROVAL

A. [May 14, 2026 Meeting Minutes for Approval](#)

3. CHAIRMAN'S REPORT

A. [July 2026 Report by Commission Chairman](#)

4. MANAGER'S REPORT

A. [July 2026 Report by Crestwood Management](#)

5. RESIDENT COMMISSIONER REPORT

A. [June 2026 Resident Commissioner Meeting Report](#)

6. NORTHBROOK PARK DISTRICT UPDATE

7. BUDGET AND FINANCE

A. [April 2026 Financial Report](#)

Review and approve April 2026 Financial Report.

B. [May 2026 Financial Report](#)

Review and approve May 2026 Financial Report.

8. NEW BUSINESS

A. [Northbrook Senior Resources Guide/Brochure](#)

Review the current version of the guide/brochure and recommend updates to include the most current information on services and resources that are available to Northbrook's senior residents.

9. OLD BUSINESS

A. [Lending Closet Discussion](#)

Discuss options for storing lending equipment, how to make it available to residents, and where it should be located. Northbrook Park District representative Nancy Eschker will report if any lending equipment is available at the Park District.

B. [Crestwood Telephony/Network Services](#)

Discuss current services and providers, and evaluate alternative providers.

10. PUBLIC COMMENT TIME

This agenda item is reserved for members of the public who desire to address the Public Body on a topic that is within purview and jurisdiction of the Public Body, but that is not listed in another location on the agenda. If you would like to speak about a matter that is listed on the agenda, we ask that you wait until that agenda item is called, and we will give you an opportunity to speak then. Anyone desiring to speak should fill out a written speaker form (located in the back of the meeting room) and submit it to the Staff Liaison. "Public Comment Time" is not a forum for open dialogue or engagement with members of the Public Body. Rather, it is intended as an opportunity for you to make comments to the Public Body. While the Public Body will not immediately respond to public comments at this meeting, or engage in a back and forth discussion during the meeting, please be assured that the Public Body is actively listening to all comments, thoughts, and suggestions. All speakers will be limited to a total of three minutes. We request that everyone be respectful, civil, and non-repetitive; and we ask that members of the audience refrain from applauding or making any other comments during or after any speaker. Thank you for your understanding and taking the time to contribute to the success of our community.

11. ADJOURN

The Village of Northbrook is subject to the requirements of the Americans with Disabilities Act of 1990. Individuals with disabilities who plan to attend this meeting and who require certain accommodations in order to allow them to observe or participate in this meeting, or who have questions regarding the accessibility of the meeting or facilities, are requested to promptly contact the Village of Northbrook at (847) 272-5050, or the Illinois Relay Center at (800) 526-0844, to allow the Village of Northbrook to make reasonable accommodations for those persons.

Senior Services Commission Minutes - DRAFT

Terrace Room | Village Hall
1225 Cedar Lane Northbrook, IL 60062
Thursday, May 14, 2026

7:01 PM

1. ROLL CALL

The meeting was called to order by Chairman Rosenberg at 7:01 P.M.

<u>Attendee Name</u>	<u>Title</u>	<u>Status</u>
Fred Rosenberg	Commission Chair	Present
Robert Caldwell	Commissioner	Present
Michael Lefkow	Commissioner	Present
Jeffrey Emrich	Commissioner	Absent
Amy Malloy	Commissioner	Present
Emmeline Hazaray	Commissioner	Absent
Ronald Mangas	Commissioner	Absent
Kristen Carsello	Commissioner	Present

Also Present: HODC Manager Dave Vaicaitis
Northbrook Park District Representative Nancy Eschker
Staff Liaison Anita Bozic

2. MINUTES APPROVAL

A. March 12, 2026 Meeting Minutes for Approval

- 1) **Edits:** The Chairman inquired if there were any changes or corrections to the March 12, 2026 minutes. Chairman Rosenberg and Commissioner Lefkow proposed the following changes or corrections:
 - Line 16 – change “were” to “was”
 - Line 35 – change “council” to “counsel”
 - Line 122 – change “total” to “a total of”
- 2) **Motion:** Upon motion made by Commissioner Lefkow and seconded by Commissioner Caldwell, the minutes of the March 12, 2026 meeting, as amended, were approved by unanimous voice vote.

3. CHAIRMAN'S REPORT

A. May 2026 Report by Commission Chairman

- *Introduction of Kristen Carsello as a new Commissioner*
- *Proclamation recognizing May as Older Americans Month*
- *Flamingo Fridays Kickoff Event - June 5, 2026*

Chairman Rosenberg introduced the newest Commission member, Kristen Carsello and noted she has a marketing background in the food industry. Commissioner Carsello provided her professional and personal background. Her father went to Northbrook High School which is now Crestwood Place. She was born and raised in Northbrook and moved back to Northbrook in 1997. She stated that there is a time capsule at the corner of Angle & Kiest, it will be opened in 2036.

Chairman Rosenberg noted he received a proclamation recognizing May as Older Americans Month at the last Village Board meeting. Manager Vaicaitis will display the proclamation certificate on a wall at Crestwood Place.

Chairman Rosenberg stated the Commission received an invitation to attend and have a table at the upcoming Flamingo Friday event on June 5th. This is to make the public aware of the Commission's role and services available in the community. Commissioners Malloy, Caldwell and Carsello volunteered to attend the event. Chairman Rosenberg will join for a portion of the event and will assist with organizing it for the Commission.

Chairman Rosenberg stated that Abraham Doane is no longer a commission member.

May 1st is the beginning of the fiscal year 2027. The expiration dates for the members' terms are as follows:

- Commissioner Caldwell – 2027
- Commissioner Mangas – 2027
- Commissioner Lefkow – 2027
- Commissioner Malloy – 2028
- Commissioner Hazaray – 2028
- Commissioner Emrich – 2028
- Commissioner Carsello – 2029
- Chairman Rosenberg – 2029

4. MANAGER'S REPORT

A. May 2026 Report by Crestwood Management

Manager Vaicaitis submitted his report, a copy of which was furnished to all Commissioners.

- **Occupancy:** There are currently 3 empty apartments.
- **A-Building Roof Project:** The roof construction is complete except for a light above the building, which was crushed during construction.
- **Door Levers for Fire Doors:** All doors have been updated with new levers.
- **Illinois Fire Marshal:** A code violation was discovered related to the hot water heaters that were installed in 2025. Staff is getting bids for the work.
- **Laundry Facility:** The laundry room has been painted, and the washtub will be replaced in June.

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92 **5. RESIDENT COMMISSIONER REPORT**

93 A. April 2026 Resident Commissioner Meeting Report

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95 An updated report was included in the meeting packet. There is one resident in the C Building who
96 has shown interest in being a concierge assistant for new residents.

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98 **6. NORTHBROOK PARK DISTRICT UPDATE**

99 Nancy Eschker stated the finishing touches are being done at the Northbrook Community Center.
100 There will be a picnic/welcome back celebration on June 12th. Staff is discussing the continuation of
101 the lending closet. North Shore Senior Center currently has free rental equipment for residents of
102 the surrounding area.

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104 Chairman Rosenberg recommended that the Commission discuss the lending closet subject at the
105 next meeting. He is asking the commissioners to come up with ideas of where to store the
106 equipment, how to make it available to residents, and if it can be relocated from the Park District.
107 Nancy will research to determine if there is anything left at the Park District.
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109 **7. BUDGET AND FINANCE**

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111 A. February 2026 Financial Report
112 *Review and approve February Financial Report.*

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114 B. March 2026 Financial Report
115 *Review and approve March 2026 Financial Report.*

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117 Chairman Rosenberg noted that Liaison Bozic will be preparing the financial reports going forward.

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119 A. February Financial Report - the telephone service is over budget. Liaison Bozic explained that
120 the costs have increased and the budget has increased for the 2027 fiscal year. Manager
121 Vaicaitis stated that Yolanda Green from HODC is searching for alternative providers. Perhaps
122 the provider should be the same as the Village's provider. This should be discussed at the next
123 meeting.

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125 B. March Financial Report – no comments

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127 C. FY 2026 legal expenses were \$2,478 related to ADA compliance and management transition.
128 \$2,500 is budgeted for FY 2027.

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130 D. MOTION: Upon motion made by Commissioner Caldwell and seconded by Commissioner
131 Lefkow, the financial statements for the months of February and March, 2026, were approved
132 by unanimous voice vote.
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134 **8. NEW BUSINESS**

135 There is a new ordinance restricting riding full electric bicycles and scooters that go over 21 MPH on
136 sidewalks. You must be 18 and have a driver's license.
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9. OLD BUSINESS

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A. Status of Door Handle Quotes for Interior Hallway Doors

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Chairman Rosenberg explained to Commissioner Carsello the history and details concerning the change of management at Crestwood Place.

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10. PUBLIC COMMENT TIME – None

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11. ADJURN

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There being no further business to be brought before the commission, upon motion to adjourn by Commissioner Lefkow, seconded by Commissioner Caldwell, and by unanimous voice vote, the meeting was adjourned at 8:02 P.M.

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Respectfully submitted,
Colleen Brunner

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Management Report
July 2026
Submitted by Dave Vaicaitis

Occupancy

We currently have 3 vacant apartments. We are vetting potential residents for the vacant units at this time.

Hot Water Heater Inspections

The hot water heaters have passed the Village Inspection. Public works has scheduled the inspection with the State Fire Marshall which will be completed in July.

Door Levers for Tenant Storage Doors

The hallway fire doors have all been changed out to levers. We noticed during the installation that there are knobs on the tenant storage doors that we want to change out I approved.

East Side C-Building Landscaping

I walked the Waukegan side of the building with the landscapers to add additional shrubbery along the C-building. They are preparing a proposal for the project which will be completed in the fall.

Tree Trimming

I walked the property with the tree trimming company and have identified several trees that will be trimmed back from the building as well as trees that are overhanging the building. Work will be completed by the end of July.

A/B Lobby Furniture Replacement Project

We are currently working with the Hodc office to replace the furniture in the A/B lobby. We are looking to have the new furniture in place in August.

CWP RESIDENT COMMISSIONER MEETING
WEDNESDAY, JUNE 17, 2026

NOTES FROM MAY COMMISSION MEETING:

New commissioner Kristen Carsello

We had a table at Flamingo Friday at the Village Hall. It was good to be present to greet the community and answer questions.

Door levers are in place in most of the buildings.

Wash tub in the laundry room will be replaced by end of June.

FYI: Police Ordinance concerning electric bikes. If on the sidewalk, speed limited to less than 20mph. If on the street, must have a valid state license to operate.

TODAY'S MEETING:

Broken thermostats will be replaced with digital ones that run on batteries.

Bench outside the AB Building will be repaired by mid-July.

Trash container in the patio area is scheduled to be removed once a week.

Dave will send a reminder note to Pete. Trash was not removed from kitchen area for a few days because Pete has been out sick.

Dave will investigate the carpeted stairs in the C Building. Could the edges be painted so it is easier to see? Please take the elevator in the meantime.

Judy, Jaime and John have volunteered to be Concierges. Dave will be making up guidelines and will contact you for a meeting when they are ready.

The Directory will be updated soon.

Jaime is looking into adding a social page to our monthly newsletter, listing, among other things, activities for us in the Village. More to come.

Bikes are stored in the basement. If one of them is yours, please let Dave know. Those that are not claimed will be offered to residents, or trashed in the future.

Parking: we have 3 state-approved handicapped spaces. A request was made to have a visitor handicapped space.

Work Orders: after Roque returns them to the office, once a week Susan scans them and sends them off to HDOC. The original orders are put into resident files.

Two of the four wheelchairs in the Activity Room will be stored in the basement.

Two items came up that Dave has said we need to bring to our Commission in August: First, Red Stickers need reviewing (they are meant to be temporary and need an expiration date). Second, the wheelchairs and walkers that have been donated (what is the legal liability for re-using them).

Village of Northbrook
Senior Housing Fund (Crestwood Place)
FY 2026 Budget vs. Actual
As of April 30, 2026

(April YTD Represents 100% of the Fiscal Year)
 (Subject to Year-End Audit & Accrual Adjustments)

		Current Month Activity			Year to Date Activity			Annual FY 2026		
		Budget April '26	Actual April '26	Variance	Budget April '26	Actual April '26	Variance	Adopted Budget	Amended Budget	Actual % of Am. Budget
REVENUE										
15-0000-426-01	INTEREST INCOME	\$ 7,083	\$ 5,549	\$ (1,535)	\$ 85,000	\$ 86,942	\$ 1,942	\$ 85,000	\$ 85,000	102.3%
15-0000-461-01	RENTAL INCOME	78,359	77,360	(999)	940,310	930,365	(9,945)	940,310	940,310	98.9%
15-0000-473-07	MISCELLANEOUS INCOME	867	100	(767)	10,400	8,743	(1,657)	10,400	10,400	84.1%
TOTAL REVENUES		86,309	83,009	(3,300)	1,035,710	1,026,049	(9,661)	1,035,710	1,035,710	99.1%
EXPENDITURES										
15-7100-521-00	MAINTENANCE - EQUIPMENT	4,272	507	(3,766)	19,000	7,639	(11,361)	19,000	19,000	40.2%
15-7100-524-01	REPAIRS & MAINTENANCE - BLDG & GROUND	66,883	17,298	(49,585)	191,300	144,387	(46,913)	206,300	191,300	75.5%
15-7100-524-02	HVAC MAINTENANCE	3,237	7,668	4,431	19,500	10,772	(8,728)	19,500	19,500	55.2%
15-7100-524-04	GROUPS MAINTENANCE SERVICE	15,000	6,470	(8,530)	86,000	83,263	(2,737)	71,000	86,000	96.8%
15-7100-524-05	GENERAL EXTERIOR MAINTENANCE	1,235	238	(997)	17,300	10,284	(7,016)	17,300	17,300	59.4%
15-7100-534-00	INTERFUND TRANSFER - ADMIN SERVICES	8,750	8,750	-	105,000	105,000	-	105,000	105,000	100.0%
15-7100-535-00	WATER/SEWER	1,024	4,222	3,197	33,000	31,519	(1,481)	40,000	33,000	95.5%
15-7100-536-00	INTERFUND TRANSFER TO SELF INSURANCE	1,917	1,917	0	23,000	23,000	0	23,000	23,000	100.0%
15-7100-537-00	TELEPHONE SERVICE	537	518	(18)	5,000	7,436	2,436	5,000	5,000	148.7%
15-7100-538-00	ELECTRICITY	12,729	10,225	(2,504)	35,000	35,835	835	28,000	35,000	102.4%
15-7100-539-00	NATURAL GAS	1,758	606	(1,152)	15,000	12,988	(2,012)	15,000	15,000	86.6%
15-7100-543-01	SOFTWARE AS A SERVICE	817	399	(417)	9,800	11,514	1,714	9,800	9,800	117.5%
15-7100-554-00	OTHER PROFESSIONAL SERVICES	38,767	20,649	(18,118)	194,400	200,049	5,649	171,695	194,400	102.9%
15-7100-555-00	CUSTODIAL SERVICES	6,105	9,274	3,169	83,025	77,052	(5,973)	105,730	83,025	92.8%
15-7100-558-00	EQUIPMENT RENTAL	325	-	(325)	3,900	3,900	-	3,900	3,900	100.0%
15-7100-573-00	ADVERTISING	-	-	-	700	-	(700)	700	700	0.0%
15-7100-586-00	SENIOR CITIZEN PROGRAMS	3,448	6,297	2,849	33,000	30,405	(2,595)	33,000	33,000	92.1%
15-7100-599-00	MISCELLANEOUS	141	88	(53)	3,250	2,317	(933)	3,250	3,250	71.3%
TOTAL CONTRACTUAL SERVICES		166,944	95,125	(71,819)	877,175	797,360	(79,815)	877,175	877,175	90.9%
15-7100-601-00	OFFICE SUPPLIES	832	1,210	379	8,000	4,504	(3,496)	8,000	8,000	56.3%
15-7100-613-00	MAINTENANCE PARTS AND SUPPLIES	1,269	1,686	418	12,000	10,547	(1,453)	12,000	12,000	87.9%
15-7100-630-00	CRESTWOOD APPT. APPLIANCES	-	634	634	20,000	21,351	1,351	20,000	20,000	106.8%
TOTAL COMMODITIES		2,100	3,531	1,430	40,000	36,401	(3,599)	40,000	40,000	91.0%
15-7100-703-00	BUILDING & PERMANENT IMPROVEMENTS	11,700	21,095	9,396	459,000	460,220	1,220	109,000	459,000	100.3%
15-7100-705-00	FURNITURE, FIXTURES AND EQUIPMENT	2,500	-	(2,500)	5,000	3,565	(1,435)	5,000	5,000	71.3%
TOTAL CAPITAL OUTLAY		14,200	21,095	6,896	464,000	463,785	(215)	114,000	464,000	100.0%
15-8100-851-43	2021 BONDS - PRINCIPAL PMTS	-	-	-	55,000	55,000	-	55,000	55,000	100.0%
15-8100-852-43	2021 BONDS - INTEREST PMTS	-	-	-	35,850	35,850	-	35,850	35,850	100.0%
TOTAL DEBT SERVICE		-	-	-	90,850	90,850	-	90,850	90,850	100.0%
TOTAL EXPENDITURES		183,244	119,751	(63,493)	1,472,025	1,388,397	(83,628)	1,122,025	1,472,025	94.3%
NET SURPLUS (DEFICIT)		(96,935)	(36,742)		(436,315)	(362,348)		(86,315)	(436,315)	

Village of Northbrook
Senior Housing Fund (Crestwood Place)
FY 2026 Budget vs. Actual
As of April 30, 2026
(April YTD Represents 100% of the Fiscal Year)
(Subject to Year-End Audit & Accrual Adjustments)

NOTES:

Revenues:

- Total revenues are in line with the annual budget at 99%. Rental income is slightly under budget due to vacancies.

Expenses:

- Contractual expenses in total are at 91% of the annual budget .
 - Ground maintenance services are above budget due to additional repair expenses (\$3,218 sprinkler repairs) and new plants added during FY 2026 (\$26,750, not budgeted enough). Budget amendment was added for this increase (offset with decrease in other contractual expenses).
 - Telephone expenses are above budget due to additional services. This line includes phone lines and internet for office, intercom, elevator and emergency line. FY27 budget will reflect this increase.
 - Electricity is above budget but it is in line with PY actuals. FY27 budget will reflect this increase. Budget amendment was added for this increase (offset with decrease in Water/Sewer expense).
 - Other professional services and software cost include R&M prior year expenses for Entrata and management services, not previously billed to the Village. In addition, increase in acct 554-00 is due to a change in management company in November, which caused a change in on-site staffing cost (increase in manager/office assistant costs in acct 554-00 and decrease in custodial cost in acct 555-00). Budget amendment was added for the increase in acct 554-00 (offset with decrease in 555-00).
 - Repairs & maintenance-bldg & ground, general exterior maintenance, equipment and HVAC maintenance costs came in under budget for the year. The decrease is due to timing of services (not all services were completed as planned) and change in maintenance contracts.
 - Change in other expenses is primarily due to timing of vendor invoicing and timing of services.
- Commodity expenses in total at 91% of the annual budget. While office supplies and maintenance parts/supplies are under budget, appliance replacements are slightly over budget for the year. This is due to timing of services.
- Capital expenditures include: roof replacement phase 1 and HVAC replacements. HVAC replacements came under budget (\$3,565 vs. \$5,000 budget). Roof replacement project only included \$100,000 in the FY26 budget as a placement. The actual cost is approx. \$444,000 and the budget amendment was needed. Final invoice for the roof project of \$21,095 was processed in April.
- Debt services payments are completed at 100% for this fiscal year. These are semi-annual payments, due on 12/1 and 6/1 each year.

Village of Northbrook
Senior Housing Fund (Crestwood Place)
FY 2027 Budget vs. Actual
As of May 31, 2026
(May YTD Represents 8.3% of the Fiscal Year)

		Current Month Activity			Year to Date Activity			Annual FY 2027	
		Budget May '26	Actual May '26	Variance	Budget May '26	Actual May '26	Variance	Adopted Budget	Actual % of Budget
REVENUE									
15-0000-426-01	INTEREST INCOME	\$ 3,333	\$ 5,686	\$ 2,352	\$ 3,333	\$ 5,686	\$ 2,352	\$ 40,000	14.2%
15-0000-461-01	RENTAL INCOME	78,750	84,852	6,102	78,750	84,852	6,102	945,000	9.0%
15-0000-473-07	MISCELLANEOUS INCOME	850	1,074	224	850	1,074	224	10,200	10.5%
TOTAL REVENUES		82,933	91,611	8,678	82,933	91,611	8,678	995,200	9.2%
EXPENDITURES									
15-7100-521-00	MAINTENANCE - EQUIPMENT	-	-	-	-	-	-	11,865	0.0%
15-7100-524-01	REPAIRS & MAINTENANCE - BLDG & GROUND	1,875	1,872	(3)	1,875	1,872	(3)	223,800	0.8%
15-7100-524-02	HVAC MAINTENANCE	-	-	-	-	-	-	19,700	0.0%
15-7100-524-04	GROUNDS MAINTENANCE SERVICE	3,266	718	(2,548)	3,266	718	(2,548)	71,480	1.0%
15-7100-524-05	GENERAL EXTERIOR MAINTENANCE	434	238	(196)	434	238	(196)	17,760	1.3%
15-7100-534-00	INTERFUND TRANSFER - ADMIN SERVICES	8,750	8,750	-	8,750	8,750	-	105,000	8.3%
15-7100-535-00	WATER/SEWER	3,333	-	(3,333)	3,333	-	(3,333)	40,000	0.0%
15-7100-536-00	INTERFUND TRANSFER TO SELF INSURANCE	1,917	1,917	-	1,917	1,917	-	23,000	8.3%
15-7100-537-00	TELEPHONE SERVICE	750	657	(93)	750	657	(93)	9,000	7.3%
15-7100-538-00	ELECTRICITY	3,208	1,423	(1,786)	3,208	1,423	(1,786)	38,500	3.7%
15-7100-539-00	NATURAL GAS	1,288	812	(475)	1,288	812	(475)	15,450	5.3%
15-7100-543-01	SOFTWARE AS A SERVICE	442	399	(42)	442	399	(42)	5,300	7.5%
15-7100-551-00	LEGAL SERVICES	-	-	-	-	-	-	2,500	0.0%
15-7100-554-10	MANAGEMENT CO PROFESSIONAL SERVICES	16,932	14,829	(2,103)	16,932	14,829	(2,103)	203,180	7.3%
15-7100-555-00	CUSTODIAL SERVICES	6,542	6,192	(350)	6,542	6,192	(350)	78,500	7.9%
15-7100-558-00	EQUIPMENT RENTAL	325	459	134	325	459	134	3,900	11.8%
15-7100-586-00	SENIOR CITIZEN PROGRAMS	2,833	760	(2,073)	2,833	760	(2,073)	34,000	2.2%
15-7100-599-00	MISCELLANEOUS	160	-	(160)	160	-	(160)	2,600	0.0%
TOTAL CONTRACTUAL SERVICES		52,054	39,026	(13,028)	52,054	39,026	(13,028)	905,535	4.3%
15-7100-601-00	OFFICE SUPPLIES	241	-	(241)	241	-	(241)	9,700	0.0%
15-7100-613-00	MAINTENANCE PARTS AND SUPPLIES	801	648	(153)	801	648	(153)	12,500	5.2%
15-7100-630-00	CRESTWOOD APPT. APPLIANCES	-	-	-	-	-	-	25,000	0.0%
TOTAL COMMODITIES		1,042	648	(394)	1,042	648	(394)	47,200	1.4%
15-7100-703-00	BUILDING & PERMANENT IMPROVEMENTS	-	-	-	-	-	-	1,007,040	0.0%
TOTAL CAPITAL OUTLAY		-	-	-	-	-	-	1,007,040	0.0%
15-8100-851-43	2021 BONDS - PRINCIPAL PMTS	-	-	-	-	-	-	60,000	0.0%
15-8100-852-43	2021 BONDS - INTEREST PMTS	16,550	16,550	-	16,550	16,550	-	33,100	50.0%
TOTAL DEBT SERVICE		16,550	16,550	-	16,550	16,550	-	93,100	17.8%
TOTAL EXPENDITURES		69,646	56,224	(13,422)	69,646	56,224	(13,422)	2,052,875	2.7%
NET SURPLUS (DEFICIT)		13,287	35,387		13,287	35,387		(1,057,675)	

Village of Northbrook
Senior Housing Fund (Crestwood Place)
FY 2027 Budget vs. Actual
As of May 31, 2026
(May YTD Represents 8.3% of the Fiscal Year)

NOTES:

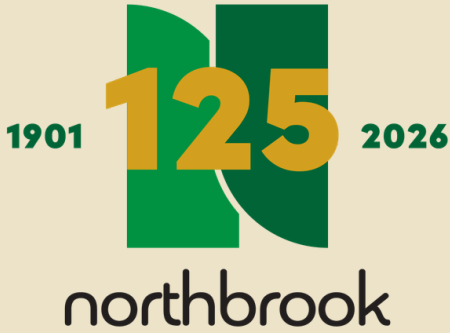
Revenues:

- Total revenues are slightly higher than the annual budget allocation, at 9% (vs. 8.3%) for the first month of the year.

Expenses:

- Contractual expenses in total are at 4.3% of the annual budget . Decrease is primarily due to timing of vendor invoicing and timing of services.
- Commodity expenses in total at 1.4% of the annual budget. Decrease is primarily due to timing of vendor invoicing and timing of services.
- FY 2027 budget for capital expenditures comprises 100% of the Phase 2 Roof Replacement Project. The project is scheduled for Fall 2026.
- Debt services payments are due semi-annually, on 12/1 and 6/1 each year. May represents 1/2 of the annual interest payment.

Northbrook Senior Resources



Connecting Northbrook Seniors to Available Services and Support

The 2020 U.S. Census Bureau estimates that, of the 35,222 plus Northbrook residents, approximately 25% are Seniors.

Northbrook Senior residents are vibrant, active members of our community and are involved daily in giving back to the community through their numerous volunteer efforts.

The Village, along with other local entities, is keenly interested in ensuring that the needs of the Village’s over 8,800 Senior residents are met by providing access to information regarding available services and resources.

This brochure contains some of the many services and resources available to Northbrook’s Senior residents.

For additional information, visit the Village website at northbrook.il.us/seniors.

Northbrook’s Senior Services Commission

The Senior Services Commission is a nine member group of residents appointed by the Village President and Board of Trustees.

The Commission is concerned with matters relating to Crestwood Place, the village-owned affordable independent living community for seniors, as well as making recommendations to the Village Board for activities relating to our senior population.

The Senior Services Commission meets bi-monthly on the second Thursday of the month alternately at the Village Hall and Crestwood Place. The meetings are open to the public and all are welcome to attend.

For more information, call 847-664-4032 and visit the Village website at northbrook.il.us/SeniorCommission.

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PLEASE SHARE THIS RESOURCE

This special guide contains information which is helpful for aging residents, their families, and their caregivers.

Senior Housing and Assisted Living Options

There are various housing options and assisted living facilities available to seniors.



Crestwood Place, 1000 Waukegan Road - See details at the bottom of the page

Brandel Health & Rehab

2155 Pfingsten Road
847-480-6380
covlivingnorthbrook.org



The Lodge of Northbrook

2220 Founders Drive
224-507-6270
lodgeofnorthbrook.com



Covenant Living of Northbrook

2625 Techny Road
847-480-6380
covlivingnorthbrook.org



Northbrook Inn Memory Care Community

99 Pointe Drive
224-478-1409
northbrookinn.com



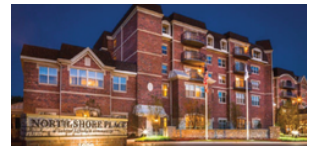
Elevate Care Northbrook

270 Skokie Blvd
847-498-9320
elevatecare.com



North Shore Place

1000 Sunset Ridge Road
224-326-2600
seniorlifestyle.com



The Grove of Northbrook

263 Skokie Blvd
847-564-0505
groveofnorthbrook.com



Northbrook Health & Rehab

4101 Lake Cook Road
847-562-1770
rehabatnorthbrook.com



For State Licensed Home Health Care Agencies,
see the Illinois Department of Public Health Directory at idph.state.il.us or call 217-782-4977

Crestwood Place Senior Housing

The Village of Northbrook owns Crestwood Place, an affordable independent living community for seniors, located at 1000 Waukegan Road.

Crestwood Place has reasonably priced apartments, which include eat-in kitchens and walk-in showers. Residents enjoy a variety of social activities year-round and the building is situated next to a beautiful park.

Applications are available to seniors 62 and older. For more information, please call 847-272-0170, weekdays, 9:00am – 5:00pm.



Local Senior Services

Northbrook Park District Senior Center
3323 Walters Road, Northbrook, IL 60062
847-291-2995 nbparks.org

For adults 55 and over, the Park District Senior Center (located within the Northbrook Community Center) delivers a wide variety of daily activities: classes, trips, special events, exercise classes, a choir, games, computer classes, drop-in programs, and holiday parties. The Center also provides counseling, support groups, and health and driving services.

Northshore Senior Center
161 Northfield Road, Northfield, IL 60093
847-784-6000 nssc.org

The North Shore Senior Center offers classes, clubs, presentations, trips, concerts, and events for seniors. The Senior and Family Services Department and the affiliate North Shore Senior Options connects families to resources and helps older adults live safely in their own homes. The House of Welcome Adult Day Services provides programming for people living with Alzheimer's disease and other types of memory loss.

Northbrook Police Counseling Services
1401 Landwehr Road
847-664-4430 northbrook.il.us/PDservices

The Northbrook Police Department Counseling Services Unit provides crisis intervention with police, criminal court advocacy with victims of crimes, short-term counseling for police referred cases, information, and referral and consultation to local schools, social service agencies, and clergy.

North Suburban YMCA
2705 Techny Road, Northbrook, IL 60062
847-275-0079 nsymca.org

The YMCA offers exercise classes geared for adults of all ages and all fitness levels in an ADA accessible facility with fitness equipment, a track, pool, racquetball courts, basketball courts, sauna, steam room, and whirlpool. In addition to fitness, the YMCA offers adult programming including weekly Brain Games, a Caregiver Support Group, a Social Club, and an Adult Education Series.

Northfield Township
2550 Waukegan Road, Glenview, IL 60025
847-724-8300 twp.northfield.il.us

The Township provides assistance to seniors through the following programs: applications for passports and RTA passes, help with real estate tax assessment issues including exemptions, Dial-a-Ride subsidized taxi ride program for seniors who meet income guidelines, issuance of three-month temporary parking placards for people with doctor's notes, providing applications for permanent parking placards, Northfield Township Food Pantry, and emergency and general financial assistance for qualifying individuals.

Northbrook Library Services
1201 Cedar Lane
847-272-6224 northbrook.info

The Northbrook Public Library connects seniors to information, entertainment, and each other through programs (movies, lectures, concerts, and book discussions) and over 350,000 books, movies, and CDs. The Library also brings materials and services directly to seniors in their home. They help seniors stay engaged and connected to each other and our community.



Senior Discount Opportunities

The ComEd CARE program offers a range of financial assistance options. Call 800-571-2332 for details.

Lakeshore Recycling Services (LRS) offers a discount for customers age 65 and over. Call 844-633-3357 for details or visit the website at lrsrecycles.com.

Senior Transportation Options

Northbrook Subsidized Taxi Program

The Village of Northbrook's Subsidized Taxicab Program was created to offer senior residents of incorporated Northbrook 55 years or older or permanently disabled Village of Northbrook residents an affordable transportation option in addition to what other agencies offer.

The program utilizes an Electronic Swipe Card (ESC) to offset the cost of the metered fare. Each use of an ESC has a \$5 dollar value and each program participant will be allowed up to 16 ride subsidies per month.

ESCs are only accepted by the following taxi companies:

American Taxi 847-673-1000
303 Taxi 847-368-0303

How to Apply for the Northbrook Subsidized Taxi Program

Applications for the program are available at Northbrook Village Hall (1225 Cedar Lane) or on the Village website at northbrook.il.us/taxi

Proof of residency is required. Once the application has been approved, the resident will receive an ESC and a brochure with further instructions on how to use the card. For more information, call 847-664-4037.

Northfield Township Dial-A-Ride

Dial-a-Ride is an income-based subsidized taxi service program that provides discount coupons to Northfield Township senior citizens (age 65 and over) and residents with permanent disabilities (age 18 and over).

For more information on the required documentation or to request a Dial-A-Ride application, visit twp.northfield.il.us/services/dial-a-ride or call 847-724-8300.

If Northfield Township determines you are eligible, you will receive an ID card and will be issued 20 taxicab coupons, or \$100.00 UBER Gift Card, per month. Each coupon is good for \$5.00 off a full taxi fare.

Senior & Handicapped Travel Cards For RTA, Metra, & Pace

The RTA coordinates reduced fare and ride free programs for the region. Older adults, people with disabilities, and military personnel may be eligible for discounts. Apply online or locate the nearest registration site by visiting the RTA website at rtachicago.org/riders, or call 312-913-3110. RTA Cards are not issued by the Village.

Pace Bus

Pace operates a fixed route system, which is accessible to people with disabilities. For senior citizens and people with disabilities, fixed route is a less expensive way to get around the community and gives people the freedom to travel without arranging a ride in advance. The Regional Transportation Authority offers a training program for those who wish to learn how to ride fixed route.

Pace Bus Paratransit Service

This paratransit service is provided for customers whose disability or health condition prevents them from using CTA and/or Pace fixed route services for some or all of their travel. Only persons who are certified by the Regional Transportation Authority are eligible to ride ADA Paratransit.

For more information on either of these services, contact the RTA Ride Free and Reduced fare program at (312) 663-4357 and speak with a Mobility Services Helpline Call Agent. For more regional travel information visit rtachicago.org

Additional Resources and Programs

Please keep this special Senior Resources Guide handy for reference, as it provides useful information for not only seniors, but their families, and caregivers as well.

For those that use the Internet, please visit northbrook.il.us/Seniors and the sites included in this guide for more information. If you don't use the Internet, ask a family member or visit the reference desk at the Northbrook Library for assistance.

View these local programs presented by the Northbrook Senior Services Commission:

Senior Housing resources:
northbrook.il.us/SeniorHousing

Senior Safety: Cons, Scams, and Crime Prevention
northbrook.il.us/SeniorSafety